W02-WEST:8ESB2\402776268.1

28

Moreno, "Plaintiffs") filed a civil action in the Superior Court

of the State of California, County of San Diego, North County

Division, Case No. 37-2010-00056256-CU-OR-NC, entitled Moreno v. Wells Fargo Home Mortgage. A true and correct copy of Plaintiffs' "Complaint to Enjoin Foreclosure, and for Declaratory Relief and an Accounting; Memorandum of Points & Authorities; Declaration of Susan A. Adcock; Declaration of Newell E. Cumming, Esq." (the "Complaint"), with the accompanying "Summons," "Civil Case Cover Sheet," and "Notice of Case Assignment," is attached hereto as "Exhibit A."

- 2. Wells Fargo first received a copy of the Complaint with corresponding Summons from the state court by registered mail on June 23, 2010.
- 3. Additional notices and documents filed in the state court and served on Wells Fargo include: "Notice of Ex Parte Application for Temporary Restraining Order, Ex Parte Application, Memorandum of Points and Authorities, Declarations by Susan Adcock and Newell E. Cumming, Esq. and [Proposed] Order to Show Cause and for Temporary Restraining Order"; "Memorandum of Points & Authorities in Support of Temporary Restraining Order and/or Preliminary Injunction"; "Declaration of Susan A. Adcock in Support of Complaint for Temporary Restraining Order and Preliminary Injunction"; "Declaration of Newell E. Cumming, Esq. in Support of Complaint for Temporary Restraining Order and Preliminary Injunction"; and "Order to Show Cause and Temporary Restraining Order." True and correct copies of these documents, as served on Wells Fargo, are attached hereto as "Exhibit B."
  - 4. This is an action of which this Court would have original jurisdiction under 28 U.S.C. § 1332(a), and which may be removed to this Court pursuant to 28 U.S.C. § 1441(b), in that it

is a civil action between citizens of different states and the matter in controversy exceeds \$75,000.00, exclusive of interest and costs.

- 5. Wells Fargo is informed and believes, and on that basis alleges, that Moreno was at the time of the filing of this action, and still is, an individual domiciled in California, and a citizen of California. Plaintiffs allege that Moreno "was, and is, an individual residing in Valley Center, California, within the County of San Diego." Comp. ¶ 1 at 2:1-2.
- 6. Wells Fargo is informed and believes, and on that basis alleges, that Adcock was at the time of the filing of this action, and still is, an individual domiciled in California, and a citizen of California. Plaintiffs allege that Adcock "was, and is, an individual residing in Valley Center, California, within the County of San Diego." Comp. ¶ 1 at 2:4-5.
- 7. Wells Fargo was at the time of the filing of this action, and still is, a national banking association chartered under the laws of the United States. Wells Fargo is chartered, and has its main office, in South Dakota.
- 8. "All national banking associations shall, for the purposes of . . . actions by or against them, be deemed citizens of the States in which they are respectively located." 28 U.S.C. § 1348. A national bank is "located," for diversity jurisdiction purposes, only in the state designated as its main office (and not in every state where it has branch offices). See Wachovia Bank v. Schmidt, 546 U.S. 303, 309-19 (2006).
- 9. Wells Fargo Home Mortgage is a division of Wells Fargo Bank, N.A.

- 10. Wells Fargo is informed and believes, and on that basis alleges, that defendant First American Loanstar Trustee Services, LLC was at the time of the filing of this action, and still is, a Texas limited liability company with its principal place of business in Texas.
- 11. The Complaint includes as defendants "DOES 1-25." Pursuant to 28 U.S.C. § 1441(a), the citizenship of fictitious and unknown defendants is disregarded for purposes of removal.
- 12. Wells Fargo is informed and believes, and on that basis alleges, that the amount in controversy in this action is in excess of \$75,000. Plaintiffs' action concerns "a written promissory note on the amount of vie-hundred and sixty-four thousand (\$564,000.00)," Comp. ¶ 29 at 15:24-25, and Plaintiffs seek to enjoin a foreclosure sale of the real property that secures the residential mortgage loan evidenced by that note.
- 13. Plaintiffs also seek "an accounting . . . to determine the amount that Plaintiffs actually owe" on their loan, Comp. at 18:22-23, and "attorney fees and costs," Comp. at 18:26.
- 14. On the date of this Notice of Removal, a copy of this Notice is being served on Garmo's attorney of record, and a copy of this Notice is being filed in the state court action with the Clerk of the Superior Court of the State of California, County of San Diego, East County Division.

WHEREFORE, the above action now pending in the Superior Court of the State of California, County of San Diego, North County Division, Case No. 37-2010-00056256-CU-OR-NC, is removed from said state court to this Court, and Wells Fargo prays that this Court proceed in this action pursuant to 28 U.S.C. § 1447

.27

	<b>!</b>						
1	and other relevant and applicable law, as if this action had been						
2	originally filed in this Court, and that further proceedings in						
3	the state court action be stayed in all respects.						
4	DATED: July 14, 2010						
5	SHEPPARD MULLIN RICHTER & HAMPTON LLP						
6	210						
7	Ву						
8	ERIK S. BLISS						
9	Attorneys for Defendant WELLS FARGO BANK, N.A.						
10							
11	CONSENT TO REMOVAL						
12	Defendant First American Loanstar Trustee Services,						
13	LLC, by and through its counsel, hereby consents to the removal						
14	of this action from the Superior Court of the State of						
15	California, County of San Diego, North County Division to the						
16	United States District Court for the district within which this						
17	action is pending.						
18	DATED: July 14, 2010						
19	WRIGHT, FINLAY & ZAK LLP ↑						
20							
21	By Clark						
22	NICOLE K. NEFF, ESQ.						
23	Attorneys for Defendant FIRST AMERICAN LOANSTAR TRUSTEE						
24	SERVICES, LLC						
25							
26							
27							
	g <sup>*</sup>						

-5-

# EXHIBIT A

FY A - PAGE 001

Case 3:10-cv-01467-JLS-BGS Document 1 Filed 07/14/10 PageID.7 Page 7 of 109

,

1 2

of San Diego.

2. At all times relevant herein, Plaintiff SUSAN A. ADCOCK ("Plaintiffs" or

"MORENO") was, and is, an individual residing in Valley Center, California, within the County

- 2. At all times relevant herein, Plaintiff SUSAN A. ADCOCK ("Plaintiffs" or "ADCOCK") was, and is, an individual residing in Valley Center, California, within the County of San Diego, and is the married spouse of MORENO.
- 3. At all times relevant herein, on information and belief, Defendant WELLS FARGO BANK, N.A., aka WELLS FARGO HOME MORTGAGE ("Wells Fargo"), was, and is, a national banking association authorized to engage in, and engaged in mortgage lending business within the County of San Diego.
- 4. At all times relevant herein, on information and belief, Defendant FIRST AMERICAN LOANSTAR TRUSTEE SERVICES, LLC ("First American") was, and is, the current trustee of the underlying deed of trust.
- 5. Plaintiffs are unaware of the true names and capacities whether individual, corporate, associate or otherwise of Defendants DOES 1 through 25, inclusive, and therefore sue said Defendants by such fictitious names. Plaintiffs are informed and believe, and upon such information and belief alleges, that each of said Defendants is/are responsible in some manner for the events and happenings herein referred to, and proximately caused the damages to Plaintiffs, as described herein. Whenever in this complaint any Defendants are the subject of any charging allegation, it shall be deemed that said Defendants, DOES 1 through 25, inclusive, and each of them, are likewise a subject of said charging allegations.
  - 6. Plaintiffs are informed and believes, and upon such information and belief alleges

EX. A - PAGE 003

1 2 3

ş:

Ž,

that at all times herein mentioned, each of the Defendants was the agent, servant and/or employee of the remaining Defendants, and, at all times herein mentioned, was acting within the course and scope of said agency and/or employment.

## II. STATEMENT OF FACTS

- 7. Plaintiffs refer to and re-allege each and every allegation contained in Paragraphs 1. through 6. above, and by this reference incorporates, as though fully set forth herein, said Paragraphs.
- 8. Beginning in early 2009, Plaintiffs began suffering a slow-down in the amount of business that they were doing in their automobile repair business located in Valley Center, California, Specifically, in July 2009 the Plaintiffs informed Wells Fargo that they were having trouble making the monthly mortgage payments because of a reduction in their income. The Plaintiffs also told Wells Fargo that their prefer to obtain a loan modification ("Loan Modification"), which would enable them to remain in their home, as they preferred. To that end, the Plaintiffs requested information from Wells Fargo about what Loan Modification options were available.
- 9. In response to the Plaintiffs' request for information regarding loan modification, Wells Fargo responded by letter dated July 9, 2009, in which it was stated simply that "the request for loan modification has been denied" because the "request would be outside of your investor guidelines." A true and correct copy of this letter from Wells Fargo is attached hereto as Exhibit "A", and by this reference is incorporated into and made a part of this complaint. After receiving the July 9, 2009 response described above, Plaintiffs retained counsel ("Counsel") to assist with their efforts to obtain a Loan Modification. On or about July 20, 2009, the undersigned Counsel

-3-

**EX. A - PAGE 004** 

sent written notification to Wells Fargo advising the bank that the Plaintiffs had retained counsel in this matter. A true and correct copy of this letter from Counsel to Wells Fargo is attached hereto as Exhibit "B", and by this reference is incorporated into and made a part of this complaint.

advising Wells Fargo of the legal representation no response was received from the bank. In late September 2009, a letter was received by Counsel from Wells Fargo. In the letter, dated September 24, 2009, Wells Fargo confirmed that they are able to discuss the Plaintiffs' mortgage loan with Counsel. However, after stating in the letter that Wells Fargo is providing information regarding this matter, the letter goes on to state the following:

"Thank you for taking the time to write us regarding [the Plaintiffs'] situation and the expected difficulties they face in keeping their loan current. Regrettably, only the representatives in our Collections Department have the specialized training and authority to establish workout arrangements. Due to the time sensitive nature of these arrangements, Wells Fargo Home Mortgage requires that all workout options first be discussed over the telephone with a Collections representative. Therefore, it is imperative for you or the homeowners to call our Collections Department to determine what options are available to assist you in preventing their loan form going farther into default."

As explained below, upon receipt of this letter, which is attached hereto as Exhibit "C", and by this reference is incorporated into and made a part of this complaint, Counsel began what would become a lengthy and ultimately fruitless effort to have a substantive conversation with any Wells Fargo representative regarding the options that may be available for a Loan Modification.

11. During the days immediately following receipt of the above-described September 24, 2009 letter from Wells Fargo (Exhibit "D"), Counsel contacted Wells Fargo and had several telephone conversations with its representative. Although the Plaintiffs had already provided Wells Fargo with the requested financial information before Counsel was retained, during the telephone conversations between Counsel and Wells Fargo, updated financial information about

5

6

4

7

8

11

10

12 13

14 15

16

17

18

19 20

21

22 23

24

25 26

27

28

the Plaintiffs was requested by Wells Fargo. In response to Wells Fargo's request, Counsel As confirmed in Counsel's letter dated forwarded to the bank the requested information. October 14, 2009, the additional financial information regarding the Plaintiffs' monthly income A true and and expenses, and monthly account statements, was forwarded to Wells Fargo. correct copy of this letter from Counsel to Wells Fargo is attached hereto as Exhibit "D", and by this reference is incorporated into and made a part of this complaint.

Approximately one month later, Plaintiffs received a letter from Wells Fargo dated 12. Unfortunately, the letter was a form-type letter which simply notified November 15, 2009. Plaintiffs that they were past due in their mortgage payments. A true and correct copy of this letter from Counsel to Wells Fargo is attached hereto as Exhibit "E", and by this reference is incorporated into and made a part of this complaint. The next correspondence to be received by Counsel from Wells Fargo was dated December 10, 2009, which was essentially the same letter as sent by Wells Fargo on or about September 24, 2009 (Exhibit "C" above). In this letter, Wells Fargo once again said that Counsel for Plaintiffs needs to contact Wells Fargo, although this letter instructed that the Loss Mitigation/Collections be contacted, instead of the Collections Department. A true and correct copy of this letter from Wells Fargo to Counsel is attached hereto as Exhibit "F", and by this reference is incorporated into and made a part of this complaint. suggested by Wells Fargo in their letter, Counsel began another effort to have a substantive discussion with a Wells Fargo representative who was knowledgeable about loan modifications On the date after Exhibit "F" was written by Wells Fargo, another letter was written on or about December 11, 2009 to Counsel. In this letter, Wells Fargo stated the following:

"We were previously advised that the above referenced mortgagor has retained your office to represent them. Please confirm that your office still represents the mortgagor(s)."

4

7

8

13 14

15 16

17 18

19

21

20

22 23

24

2526

27

28

COMPLAINT BY ROBERT MORENO AND SUSAN ADCOCK

A true and correct copy of this letter from Wells Fargo to Counsel is attached hereto as Exhibit "G", and by this reference is incorporated into and made a part of this complaint.

- 13. After receipt of Wells Fargo's December 11, 2009 letter, Counsel contacted Wells Fargo and talked to a "Natalie" in the Loss Mitigation Department on or about December 16, 2009. Similar to Wells Fargo's prior requests, Natalie said that the Plaintiffs would have to again send the requested financial information. Natalie was unable to confirm whether Wells Fargo had received the information previously sent by Counsel two months earlier in October 2009. Natalie also informed Counsel that Wells Fargo required (again) a signature from the Plaintiffs confirming that Counsel does, indeed, represent the Plaintiffs. Pursuant to the requests from Natalie, Counsel sent Wells Fargo a letter on or about December 21, 2009 with updated financial information about the Plaintiffs, including copies of Plaintiffs' balance sheets, profit and loss statements, and current pay stubs, as well as another signature by Moreno. In the letter's conclusion, Counsel confirmed that Natalie had represented that after reviewing the enclosed information Wells Fargo would contact Counsel to discuss the available Loan Modifications. true and correct copy of this letter from Counsel to Wells Fargo is attached hereto as Exhibit "H", and by this reference is incorporated into and made a part of this complaint.
- 14. As of January 4, 2010, no response was received from Wells Fargo, and no effort was made by Wells Fargo to contact Plaintiffs or their Counsel. Not having heard back from Wells Fargo, Counsel sent the bank a follow-up letter. In his January 4 letter, Counsel expressed the frustration with Wells Fargo's repeated requests for the same information, even after the information had been submitted several times, and the failure of Wells Fargo to contact either Plaintiffs or their Counsel. In the letter, Counsel wrote the following:

EX. A - PAGE 007

3 4

.5 6

8

7

11 12

10

13 14

16

15

17 18

19 20

21 22

23 24

25 26

27

28

"Even after complying with Wells Fargo's repeated requests for the same information. [Counsel] still has not been contacted by your bank so that a meaningful and substantive discussion can be had to determine which loan modification options are available to" Plaintiffs.

The letter concludes with the following statement:

"As such, it is imperative that Wells Fargo contact [Counsel] without delay so that [the Plaintiffs] can determine what options are available to ensure that they remain in their home."

A true and correct copy of this letter from Counsel to Wells Fargo is attached hereto as Exhibit "I", and by this reference is incorporated into and made a part of this complaint.

15. Two days after Counsel sent his January 4, 2010 letter, another letter was received from Wells Fargo, dated January 7, 2010. In this letter, which was sent to only the Plaintiffs, Wells Fargo advised the Plaintiffs that their mortgage has been referred "to our attorney with instructions to begin foreclosure proceedings." As is customary in such letters, Wells Fargo also stated that the entire balance is due and payable to Wells Fargo. A true and correct copy of the Wells Fargo letter dated January 7, 2010 is attached hereto as Exhibit "J", and by this reference is About one week later, Wells Fargo sent incorporated into and made a part of this complaint. another letter, dated January 15, 2010, which was essentially similar to the earlier form letters sent In this letter, Wells Fargo acknowledged that the Plaintiffs are in "active review by the bank. [sic] our Loss Mitigation/Collections department to determine which workout options are Oddly, in the same letter, Wells Fargo also stated. available for the [Plaintiffs'] loan." apparently in response to a prior letter from Counsel, that Wells Fargo would like to offer their regrets that they "did not meet [Plaintiffs'] servicing expectations." Wells Fargo also noted in this letter that "the review process may be time consuming and we thank you for your cooperation, patience, and willingness to provide us with the necessary information to fully complete our

-7-

EX. A - PAGE 008

7

11

12

10

13 14

15

16 17

18

19 20

2122

23

2425

26

2728

review." A true and correct copy of the Wells Fargo letter dated January 14, 2010 is attached hereto as Exhibit "K", and by this reference is incorporated into and made a part of this complaint.

Notwithstanding numerous telephone and written communications to Wells Fargo 16. requesting the opportunity to discuss a Loan Modification, Plaintiffs received a Notice of Default Declaration dated January 11, 2010 from First American LoanStar Trustee Services, LLC ("LoanStar"), who is acting as Trustee on behalf of Wells Fargo. A true and correct copy of the Notice of Default is attached hereto as Exhibit "L", and by this reference is incorporated into and made a part of this complaint. In that Declaration, executed by a Wells Fargo representative, it is represented that Wells Fargo has contacted my Clients to "explore options for the borrower to avoid foreclosure", as required by California Civil Code §2923.5 et seq. and/ or has exercised "due However, that representation is not true, and neither of these diligence to contact the borrower." pre-conditions has been met by Wells Fargo, as confirmed by Counsel's numerous prior Notwithstanding the repeated efforts by Plaintiffs and their communications to Defendants. Counsel, Wells Fargo has never provided any specific information regarding what loan modification(s) may be available to the Plaintiffs. Instead, the only communications from Wells Fargo were the repeated requests for the same financial information, which has been provided to Wells Fargo at least three times.

17. On or about January 26, 2010, Wells Fargo caused to be recorded a Notice of Default and of Election to Sell to be recorded in the Official Records of the County of San Diego, California, alleging (a) that a breach of the obligation secured by the deed of trust had occurred, consisting of Plaintiffs' alleged failure to make timely mortgage payments, and stating that the Defendant, as beneficiary, is electing to sell, or cause to be sold, the trust property to satisfy that obligation.

EX. A - PAGE 009

25

26

27

28

After receiving a copy of the Notice of Default, Counsel again wrote to Wells 18. Fargo in a letter dated February 9, 2010. In this letter, Counsel again advised Wells Fargo that it Counsel also is the Plaintiffs' desire to explore what loan workout options may be available. again stated that the Plaintiffs very much want to remain in their home, and it is for that reason that Counsel was retained to attempt to facilitate a loan modification that would be acceptable to both parties, and which would enable these homeowners to remain in their home. To further emphasize the efforts Plaintiffs were making to work out an arrangement that would allow them to keep their home, Counsel reminded Wells Fargo that over a period of more than seven months numerous letters have been written requesting a meaningful discussion regarding Loan In his February 9 letter, Counsel noted that he had Modification options for the Plaintiffs. already written letters to Wells Fargo on July 20, 2009, July 29, 2009, September 11, 2009, October 14, 2009, November 23, 2009, December 21, 2009, and January 4, 2010. Counsel further referenced the various telephone discussions Counsel had with different Wells Fargo For example, as describe above, on or about December 16, 2009 Counsel talked representatives. to a Natalie in Wells Fargo's your bank's Loss Mitigation/Collections Department. conversation with her, Counsel was told that after Wells Fargo receives the additional information requested, Plaintiffs will be contacted with information about the possible types of mortgage modifications. However, even after months of effort by Plaintiffs and their Counsel, Wells Fargo has never provided information about what specific types of Loan Modifications may be available to the Plaintiffs. Given the failure of Wells Fargo to properly respond to the Plaintiffs requests for Loan Modification options, Wells Fargo appears to be engaged in acts of bad faith by their failure to deal with Plaintiffs in good faith and fair dealing. This fact became apparent when Plaintiffs received the Notice of Default without any meaningful effort by Defendants to discuss a

11

7

14

24

2728

loan workout. In his February 9 letter, Counsel also advised Wells Fargo that because of its failure to explore in good faith any loan modification possibilities, it is the intention of Plaintiffs to seek injunctive relief against Wells Fargo if the underlying default is pursued by Defendants without determining what loan modifications options may be available to Plaintiffs. Notwithstanding this notification to Wells Fargo, the Defendants have still not provided any meaningful discussion regarding this subject. A true and correct copy of Counsel's February 9, 2010 letter to Wells Fargo is attached hereto as Exhibit "M", and by this reference is incorporated into and made a part of this complaint.

- 19. Following Counsel's February 9, 2010 letter described above, Plaintiffs received additional letters from Wells Fargo. One of these letters, dated March 1, 2010, Wells Fargo thanked the Plaintiffs (i.e. their Counsel) for "taking the time to speak with us today." The letter went on to say that Wells Fargo values the Plaintiffs as customers, but needs "additional financial information to determine what option is best suited for [Plaintiffs'] situation." Wells Fargo also sent another letter, of the same March 1, 2020 date. This letter was identical to earlier Wells Fargo letters wherein it was stated that the Plaintiffs information has been forwarded to the Loss Mitigation/Collections department for their review. A third letter, also dated March 1, 2010 was sent by LoanStar confirming that the information sent by Plaintiffs has been forwarded to Wells Fargo for "review and response." True and correct copies of these three letters from Defendants are collectively attached hereto as Exhibit "N", and by this reference is incorporated into and made a part of this complaint.
- 20. On the same date as the letters in Exhibit "N" were written by Defendants, Counsel for Plaintiffs talked by telephone to several Wells Fargo representatives. One of these representatives, Heather Duffy, advised Counsel that her records indicated that the Plaintiffs'

request for a Loan Modification is "not in active review at this time." Ms. Duffy was unable to explain why this was so. In an effort to learn why the Plaintiffs' request for a Loan Modification was not being actively reviewed, Counsel also talked to two other Wells Fargo representatives. One of these individuals, by the name of Linda, was in Wells Fargo's Loss Mitigation/Collections Department. Linda stated that she was not sure why the Plaintiffs' request was not in active review. In another telephone conversation with a third Wells Fargo individual, by the name of Kris, Counsel was advised that the Loan Modification requests can sometimes take up to sixty (60) days. Counsel informed this individual that the Plaintiffs efforts had actually being ongoing for many months, but nothing further of help was offered during the conversation.

21. After Counsel's efforts to have a telephone conversation with a Wells Fargo representative who could be of assistance, at least in advising the Plaintiffs of the status of their request for a Loan Modification, a letter dated March 15, 2010 was received by Plaintiffs. In this letter, Wells Fargo stated the following:

"Unfortunately, after carefully reviewing the information you provided, we are unable to adjust the terms of your mortgage. This decision was made because you did not provide us with all the information needed within the time frame required per your initial trial modification period workout plan. For that reason, you have not been approved for a mortgage loan modification."

In that Plaintiffs have never been offered by Wells Fargo any information regarding a "trial modification period workout plan," it is unclear as to what this reference by Defendants refers.

A true and correct copy of this letter from Wells Fargo is attached hereto as Exhibit "O", and by this reference is incorporated into and made a part of this complaint.

22. About one month after the Wells Fargo letter of March 15, Counsel received another letter from Defendants, this one dated April 16, 2010. In this letter, Wells Fargo states that they "were previously advised that the above referenced mortgagor has retained your office to

4

5 6

8 9

7

11

12

10

13 14

16

15

17 18

19 20

21

2223

2425

2627

28

represent them." The letter that asks that Counsel "confirm that your office still represents the mortgagor(s), which Counsel did do. Shortly after receiving this letter, Plaintiffs received Wells Fargo's Notice of Trustee's Sale, dated April 27, 2010. A true and correct copy of this letter from Wells Fargo is attached hereto as Exhibit "P", and by this reference is incorporated into and made a part of this complaint.

- 23. In spite of Plaintiffs' efforts to discuss with Defendants a possible loan workout plan, Defendants issued a Notice of Trustee's Sale dated April 27, 2010. This Notice states that the Plaintiffs' home will be sold at public auction on May 17, 2010 at 10:00 a.m. at the San Diego County Courthouse. A true and correct copy of this Notice of Trustee's Sale is attached hereto as Exhibit "P", and by this reference is incorporated into and made a part of this complaint.
- 24. Upon receiving the Notice of Sale, Counsel sent a letter to Wells Fargo and LoanStar, on or about May 6, 2010, advising them of my clients' intention to seek a temporary restraining order and/or preliminary injunction to stop the intended sale. Included with the letter was a copy of Plaintiffs' complaint and relating filings. A true and correct copy of Counsel's letter is attached hereto as Exhibit "Q", and by this reference is incorporated into and made a part of this complaint. In response to this letter, a Lisa Spikech ("Spikech") from LoanStar sent an email dated May 10, 2010 stating that the Sale was being "postponed for two weeks for Wells Fargo to review the complaint in regards to the loan modification." The communication from Spikech also stated that the sale was being "postponed to 6/01/10 ...with the understanding that Wells Fargo will provide an update no later than 5/26/10 and if they do not, you will need to take action in the filing of the Ex Parte application for [sic] TRO. Thank you for your consideration in not filing the Ex Parte for TRO today." A true and correct copy of this communication from

3

456

8

7

11 12

10

13 14

15 16

17

18 19

20

2122

23

2425

26

2728

LoanStar is attached hereto as Exhibit "R", and by this reference is incorporated into and made a part of this complaint.

- After receiving the email included as Exhibit "R" from LoanStar, Counsel heard 25. nothing further from either Wells Fargo or LoanStar until Counsel began attempts to find out the status of Wells Fargo's "review of the complaint in regards to the loan modification." after leaving several telephone messages, Counsel received an email from Spikech dated June 3, 2010 stating that the Sale was scheduled for June 15, 2010 "per the client [i.e. Wells Fargo] to allow time for review of the file." A true and correct copy of this communication from LoanStar is attached hereto as part of Exhibit "R", and by this reference is incorporated into and made a part of this complaint. In response to this LoanStar communication, Counsel sent an email to Spikech the same day, June 3. In that communication advised Spikech that Counsell would in Atlanta, Georgia on other business until the evening of June 14, the day before the scheduled Sale, and was therefore requesting a further postponement of the Sale. A copy of Counsel's follow-up request to LoanStar is also included within this Exhibit.
- 26. As has repeatedly occurred, as the days grew closer to the scheduled June 15 Sale date approached, Counsel again attempted to learn what Wells Fargo's review had determined and what was the intention of that defendant regarding the upcoming Sale. After not hearing anything back from either LoanStar or Wells Fargo, Counsel sent a follow-up email on or about June 8, 2010 asking about the status of this matter. In this communication, Counsel advised Spikech that nothing had been heard by Plaintiffs, and reminding Spikech of Counsel's conflicting trip to Atlanta. In response to Counsel's inquiry, Spikech wrote via email also dated June 3, 2010 that

-13-

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

"At this time, I do not have any updates to offer you. As of today, the sale is scheduled for 06/15/10 at 10:00 a.m. I would like to be able to provide something, but they [i.e., Wells Fargo] have also made some changes and the contacts that I had have been transferred to other areas."

Apparently, LoanStar, in its role as Wells Fargo's trustee, has had as much difficulty getting responses from Wells Fargo as had the undersigned Counsel. As the date of Counsel's trip out of town neared, additional efforts were made to postpone the Sale. As a result of my insistence, Spikech made further efforts to contact Wells Fargo. As a follow-up communication, Spikech wrote to Counsel that she had "spoke to Vanessa at Wells Fargo in regards to any contact from the debtor. She claims that the debtor has not contacted them, but they do have an LOA to speak with you [i.e., Counsel]. In order to request a postponement of a sale for a loan modification, you or your client will need to contact them at [telephone number] for any resolution." Counsell went to Atlanta the next day, June 9. In between Counsel's meetings and work regarding other clients, Counsel made numerous telephone calls to Wells Fargo using the suggested number, and spoke to three different individuals. Each of these persons said either they did not have the authority to postpone the Sale and/or they would need to see updated financials from the Plaintiffs to consider a postponement of the Sale. By the conclusion of these out-of-town telephone conversations, Counsel came to the realization that after months and months of effort in this matter, Counsel was continuing to experience the same dead-ends and unsuccessful efforts get Wells Fargo to provide a substantive discussion with the Plaintiffs regarding about what loan modification options, if any, may be available to them. As a final effort to avoid asking for the Court's assistance, Counsel attempted to contact Spikech on the morning of June 14, 2010, but could only leave a telephone message asking for updated status in this matter.

-14-

18

19

20

21

22

23

24

25

26

27

28

In view of the repeated failure of Wells Fargo to properly respond in good faith to 27. my Clients' ongoing efforts regarding loan modification options. Wells Fargo has been engaged in acts of bad faith. After almost ten (10) months of efforts by the Plaintiffs, and then by their Counsel, Wells Fargo has never provided Plaintiffs with information about possible types of loan In the Notice of Default Declaration referenced above, a Wells Fargo modifications. representative states that the bank has contacted Plaintiffs to "explore options for the borrower to avoid foreclosure", as required by California Civil Code §2923.5 et seq. and/ or has exercised "due Wells Fargo has done neither of these. diligence to contact the borrower." Plaintiffs are now asking, via this complaint and related filings, for the Court's assistance. filing this complaint, Plaintiffs acknowledge that the Defendants are not obligated to provide a Loan Modification that is unreasonable, or unfair to either Wells Fargo or the Plaintiffs. However, Defendants are obligated, and required by law, to act in good faith and fair dealing with regard to Plaintiffs' request for information about possible loan workout options.

# III. CAUSES OF ACTION

# FIRST CAUSE OF ACTION

(Declaratory Relief by Plaintiffs against All Defendants)

- 28. Plaintiffs refer to and re-allege each and every allegation contained in Paragraphs 1. through 27. above, and by this reference incorporates, as though fully set forth herein, said Paragraphs.
- 29. On or about October 27, 2006, for valuable consideration, Plaintiffs, as borrowers, made, executed and delivered to defendant Wells Fargo Bank, N.A., a written promissory note in the amount of five-hundred and sixty-four thousand (\$564,000.00). A copy of the promissory note is attached hereto as Exhibit "P", and by this reference is incorporated into and made a part of

COMPLAINT BY ROBERT MORENO AND SUSAN ADCOCK

EX. A - PAGE 016

this complaint.

- 30. To secure payment of principal sum and interest as provided in the note and as part of the same transaction, Plaintiffs, as trustors, executed and delivered to defendant Wells Fargo Bank N.A. as beneficiary, a deed of trust dated October 26, 2006, by terms of which the Plaintiffs, as trustors, conveyed to defendant Wells Fargo Bank N.A., as trustee, the real property described in the attachment within Exhibit "P". On November 9, 2006 the deed of trust was recorded against the subject property in the official Records of the County of San Diego, California. A true and correct copy of the Deed of Trust is also included within Exhibit "P".
- 31. On or about January 26, 2010, defendant Wells Fargo Bank N.A. caused to be recorded a Notice of Default and of Election to Sell in the Official Records of the County of San Diego, California, alleging (a) that a breach of the obligation secured by the deed of trust had occurred, consisting of Plaintiffs' alleged failure to make timely mortgage payments, and stating that the Defendant, as beneficiary, is electing to sell, or cause to be sold, the trust property to satisfy that obligation. A true and correct copy of this Notice of Default is attached hereto as Exhibit "Q", and by this reference is incorporated into and made a part of this complaint.
- 32. In spite of Plaintiffs' efforts to discuss with Defendants a possible loan workout plan, Defendants issued a Notice of Trustee's Sale dated April 27, 2010. This Notice states that the Plaintiffs' home will be sold at public auction on May 17, 2010 at 10:00 a.m. at the San Diego County Courthouse. A true and correct copy of this Notice of Trustee's Sale is attached hereto as Exhibit "R", and by this reference is incorporated into and made a part of this complaint.
- 33. A breach of the obligation for which the deed of trust is security has occurred by virtue of the failure by Wells Fargo and LoanStar to act in good faith and fair dealing with regard to Plaintiffs' efforts to obtain a loan modification. This breach by Wells Fargo is based upon that

27 |

8

6

13

11

16 17

18 19

20 21

22 23

24 25

26 27

28

Defendant's failure to provide information and/or the opportunity to learn what loan modification programs may be available to Plaintiffs. As a result, an actual controversy exists between Plaintiff and Defendants concerning their respective rights and duties pertaining to the subject property and the described transactions in that Plaintiffs allege that Defendants breached their duty of good faith and fair dealing.

## SECOND CAUSE OF ACTION

(Injunctive Relief by Plaintiffs Against All Defendants)

- 34. Plaintiffs refer to and re-allege each and every allegation contained in Paragraphs 1. through 33, above, and by this reference incorporates, as though fully set forth herein, said Paragraphs.
- 35. Plaintiffs desire a judicial determination and declaration of Plaintiffs' and Defendant's respective rights and duties; specifically, that the Defendants failed to cooperate with Plaintiffs with regard to consideration of a possible loan modification that would prevent Plaintiffs' home from being sold at a foreclosure sale. Such a declaration is appropriate at this time so that the Plaintiffs may determine their rights and duties before the subject property is sold by Defendants.
- 36. Defendants intend to sell, and unless restrained will sell or cause to be sold the subject property, all to plaintiff's great and irreparable injury in that Defendants have given notice that the trustee sale of the property will take place on May 17, 2010 at 10:00 a.m. takes place as scheduled, Plaintiffs will have no right to redeem the subject property from the sale, causing them to forfeit their home.
- 37. The scheduled sale is wrongful and should be enjoined by virtue of the facts alleged in the above paragraphs. Plaintiffs have no other plain, speedy, or adequate remedy, and the injunctive relief prayed for below is necessary and appropriate at this time to prevent

irreparable loss to Plaintiffs' interests.

# THIRD CAUSE OF ACTION

(Accounting by Plaintiffs Against All Defendants)

- 38. Plaintiffs refer to and re-allege each and every allegation contained in Paragraphs 1. through 37. above, and by this reference incorporates, as though fully set forth herein, said Paragraphs.
- 39. The amount of money Plaintiffs owe to Defendants is uncertain to Plaintiffs and cannot be determined without and accounting.

WHEREFORE, Plaintiffs demand judgment as follows:

- 1. That the Court issue a declaration of the rights and duties of the parties; specifically whether Defendants committed, among other wrongs, a breach of the duty of good faith and fair dealing, as imposed by California law, as well as Defendants failure to adhere to their own procedures regarding Plaintiffs' request for information regarding a loan modification.
- 2. That the Court issue a temporary restraining order, and a preliminary injunction, restraining Defendants Wells Fargo Bank, N.A. and First American LoanStar Trustee Services, LLC, and their agents, attorneys, successors, and representatives and all persons acting in concert or participating with them, from selling, attempting to sell, or causing to be sold the subject property either under the power of sale in the deed of trust or by foreclosure action.
- 3. That the Court render an accounting between Plaintiffs and Defendants Wells Fargo Bank, N.A. and LoanStar to determine the amount that Plaintiffs actually owe to Defendants.
  - 4. That Plaintiffs recover reasonable attorney fees and costs incurred in this action,

COMPLAINT BY ROBERT MORENO AND SUSAN ADCOCK

EX. A--PAGE 019

· ·						
and that the Court award all other appropriate relief.						
DATED: June / 7, 20	10 LAW OFFICES OF NEWELL E. CUMMING					
,	A. a. A.					
	Ву:					
	Newell E. Cumming, Esq.  Attorney for Plaintiffs Robert R. Moreno and					
	Susan A. Adcock					
	•					
	•					
	-19-					

Jul 16 09 01:41p

Susie Adcock

7607493004

p.2



Return Mail Operations P.O. Box 10368 Des Moines, IA 50306-1368

July 09, 2009

012100 1 AT 0.357 4100/012100/007385 043 02 AC034F LC176 TOS

Robert R Moreno Susan A Adcock PO Box 14:0 Valley Center CA 92082-1410

Dear Robert R Moreno & Susan A Adcock :

RE: Loan Number 0069780674, Client 708

After reviewing the information you provided, we must advise you your request for Loan Modification has been denied for the following reason(s):

This request would be outside of your investor guidelines.

There may be other alternatives that will assist you but are contingent upon agency investor approval. They are, but may not be limited to:

Pre-Foreclosure Sale: Requires the sale of your home in order to satisfy the mortgage/deed of trust. Deed in Lieu of Foreclosure: voluntarily transfers the interest in your property to Wells Fargo Home Mortgage.

If you would like to discuss this decision or would like to consider other options, please call us at (800) 848-9862, Monday through Friday, 8 AM to 8 PM, Central Time.

Exhibit "A"

EX. A - PAGE 021

Jul 16 09 01:42p

Susie Adcock

7607493004

p.3

For additional assistance, you may also call Consumer Credi Counseling Services at (800) 569-4287.

Sincerely,

Borrower Counseling Services

Wells Fargo Bank, N A is required by the Fair Debt Collection Practices Act to inform you that if your loan is currently delinquent or in default, a debt, and any information obtained will be used for that purpose. However, if you ave received a discharge, and the loan was not reaffirmed in the only exercise it any act to collect the discharge debt from you personally.

EX. A - PAGE 022

Jul 16 09 01:41p

Susie Adcock

7607493004

p.1

July 16th, 2009

To: Newell Cumming

From: Robert Moreno

Re: Denial letter from Wells Fargo

The following two pages are the denial letter from Wells Fargo. As per your request, I am faxing them to you. After you have looked at them, please call so I know what the next step will be. As always, I appreciate your knowledge and counsel.

Respectfully,

Robert Moreno

RM:sa

אמו כו הם זכ: Tab

SUSIE MOCOCK

1001733007

P . 1

## LAW OFFICES OF NEWELL E. CUMMING

145 South Fis Street, Sume L Escendedo, CA 92025

Tel: (780) 747-6680 Fai: (760) 747-6884 NECLASSEERCGLOBAL RET

CALIFORNIA - NEVADA - GEORGIA

### VIA FACSIMILE (866) 917-1877) AND U.S. MAIL

July 20, 2009

Wells Fargo Home Mortgage P.O. Box 10368 Des Moines, IA 50306-0368

Re:

Loan No. 0069780674

Robert R. Moreno and Susan A. Adcock

#### Dear Sir/Madam:

My office represents Robert R. Moreno and Susan A. Adcock ("Client") with regard to their efforts to modify the above-referenced home mortgage loan with Wells Fargo Home Mortgage.

Please accept this letter as a follow-up to my telephone conversation yesterday with an individual in Wells Fargo's Loan Modification Department. The individual I spoke with indicated that upon the receipt of an authorization signed by my Client, Wells Fargo will be able to fully discuss this matter directly with me.

As confirmed by Mr. Moreno's signature below. Wells Fargo is authorized to speak with me directly on behalf of my Client with regard to all matters relating to the above-referenced loan, and my Client's efforts to modify it. I look forward to working with Wells Fargo to resolve this matter in a mutually acceptable manner.

Very truly yours,

Newell E. Cumming, Esq.

NEC:pm

As confirmed by my signature below, Newell B. Cumming, Esq. is authorized to fully represent me and my wife Susan A. Adcock with regard to the above-referenced matter, and Wells Fargo may discuss with Mr. Cumming any and all matters relating thereto.

Dated:

.

Obem P Mosemo

Exhibit "B"

EX. A - PAGE 024

Jul 21 09 12:16p

Newell

#### 145 SOUTH FIG STREET, SUITE L ESCONDIDO, CA 92025

TEL: (760) 747-6600 FAX: (760) 747-6644 Neclaw@secglobalnet

CALIFORNIA · NEVADA · GEORGIA

FAX

To: Wells Fargo Home Mortgage DATE: July 21, 2009

FIRM/Co: No. of PGS: 2 inc. cover sheet

RE: Letter of authorization re. Robert Moreno FAX No: (866) 917-1877

## To Whom It May Concern:

Following this cover sheet is a copy of a signed letter from my clients, Robert M. Moreno and Susan A. Adcock, authorizing Wells Fargo Home Mortgage to discuss with me any and all matters relating to my clients' efforts to modify their home mortgage loan with Wells Fargo Home Mortgage.

I have been advised by Wells Fargo that upon receipt of my client's written authorization, your bank's Loan Modification Department will be able to discuss this matter.

Newell E. Cumming, Esq. (760) 747-6600

Unless otherwise indicated or obvious from the nature of this transmittal, the information contained in this facsimile message is attorney privileged and confidential, and intended only for the individual or entity mamed above. If the reader of this message is not the intended recipient or the employee or agent responsible for delivering it to the intended recipient, you have hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error or are not certain whether it is privileged, please notify us immediately by telephone and return the original message to us at the above address via the U.S. Postal Service at our expense. Thank you.

HP Cificejet J4500 All-in-One s

Fax Log for Newell Cumming 7607476644 Jul 21 2009 2:25PM

## **Last Transaction**

Date Time	Туре	Station ID	Duration	Pages	Result	
Jul 21 2:24F	PM Fax Sent	18669171877	1:18	2	ОК	

# Note:

Image on Fax Send Report is set to Off

An image of page 1 will appear here for faxes that are sent as Scan and Fax.



September 24, 2009

Wells Fargo Home Mortgage MAC X2302-019 1 Home Campus

Newell E. Cumming Law Offices of Newell E. Cumming 145 South Fig Street, Suite L Escondido, CA 92025

Dear Newell E. Cumming:

RE: Robert R. Moreno and Susan A. Adcock Loan Number 708-0069780674

Wells Fargo Home Mortgage (WFHM) received correspondence regarding the above referenced mortgage loan. Due to your legal representation of our borrower(s), I am able to respond directly to you. I have reviewed the information presented and would like to provide you with the details of my research.

Thank you for taking the time to write us regarding their situation and the expected difficulties they face in keeping their loan current. Regrettably, only the representatives in our Collections Department have the specialized training and authority to establish workout arrangements. Due to the time sensitive nature of these arrangements, Wells Fargo Home Mortgage requires that all workout options first be discussed over the telephone with a Collections representative. Therefore, it is imperative for you or the homeowners to call our Collections Department to determine what options are available to assist you in preventing their loan from going further into default.

You may contact the Collections Department at (800) 678-7986. A representative is available to assist you Monday through Friday, 7:00 a.m. to 9:30 p.m.; and Saturday, 8:00 a.m. to 2:00 p.m., Central Time. Please be prepared to provide financial information, which may include information from their paystub or Federal Tax Return.

Wells Fargo Home Mortgage is committed to serving the needs of our customers. If you have any additional questions or need clarification regarding the information provided, please call us toll-free at (877) 501-0871, extension 46674. I am available to assist you Monday through Friday, 6:30 a.m. to 3:00 p.m., Central Time.

Sincerely,

Andrew Mitchell Written Customer Contact

Exhibit "C"

Authorized users may also access loan information Representatives are available for assistance Monds

145 SOUTH FIG STREET, SUITE L ESCONDIDO, CA 92025

NECLAW@SBCGLOBAL.NET

TEL: (760) 747-6600 FAX: (760) 747-6644

CALIFORNIA • NEVADA • GEORGIA

## **VIA FACSIMILE (866-917-1877) AND U.S. MAIL**

October 14, 2009

Wells Fargo Home Mortgage P.O. Box 10368 Des Moines, IA 50306-0368

Re:

Loan No. 0069780674

Robert R. Moreno and Susan A. Adcock

Dear Sir/Madam:

As Wells Fargo Home Mortgage already knows, my office represents Robert R. Moreno and Susan A. Adcock ("Clients") with regard to their efforts to modify the above-referenced residential mortgage loan with Wells Fargo Home Mortgage ("Wells Fargo").

Your bank has already been advised that my Clients' income has been significantly reduced because of a slow-down in the amount of business Mr. Moreno's company, Automotive Specialists, has been doing during this past year. The Moreno's financial resources have now been depleted to the point where their ability to continue making the monthly mortgage payments is threatened. The good news regarding this, however, is that my Clients prefer, if possible, to work out a modification with Wells Fargo that would enable them to remain in their home, as opposed to walking away from the property, as so many other homeowners are choosing to do.

As part of my effort on behalf of my clients to have their mortgage payments reduced to a manageable amount, I have had several telephone discussions with Wells Fargo representatives. During my last such discussion, I was requested to provide your bank with additional financial information about my Clients. Specifically, Wells Fargo asked for detailed information regarding my Clients' monthly income and expenses. Attached to this letter is the requested information, including a summary of those amounts, with a listing of the Moreno's specific monthly expenses.

After Wells Fargo has had an opportunity to review the enclosed information, please contact the undersigned to discuss what options are available to my clients to assist them during this very difficult period. Thank you.

Very truly yours.

Newell E. Cumming, Esq.

NEC:pm

Exhibit "D"

cc: Robert Moreno

#### 145 SOUTH FIG STREET, SUITE L ESCONDIDO, CA 92025

Tel: (760) 747-6600 Fax: (760) 747-6644 NECLAW@SBCGLOBAL.NET

CALIFORNIA · NEVADA · GEORGIA

FAX

To: Wells Fargo Home Mortgage DATE: October 14, 2009

FIRM/Co: No. of Pcs: 3 inc. cover sheet

RE: Loan No. 0069780674
Robert Moreno & Susan Adcock

(866) 917-1877

Please see following letter and attachment.

Unless otherwise indicated or obvious from the nature of this transmital, the information contained in this facsimile message is attorney privileged and confidential, and intended only for the individual or entity mamed above. If the reader of this message is not the intended recipient or the employee or agent reponsible for delivering it to the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error or are not certain whether it is privileged, please notify us immediately by telephone and return the original message to us at the above address via the U.S. Postal Service at our expense. Thank you.

145 SOUTH FIG STREET, SUITE L ESCONDIDO, CA 92025

NECLAW@SBCGLOBALNET

TEL: (760) 747-6600 FAX: (760) 747-6644

CALIFORNIA · NEVADA · GEORGIA

## VIA FACSIMILE (866-917-1877) AND U.S. MAIL

October 14, 2009

Wells Fargo Home Mortgage P.O. Box 10368 Des Moines, IA 50306-0368

Re:

Loan No. 0069780674

Robert R. Moreno and Susan A. Adcock

Dear Sir/Madam:

As Wells Fargo Home Mortgage already knows, my office represents Robert R. Moreno and Susan A. Adcock ("Clients") with regard to their efforts to modify the above-referenced residential mortgage loan with Wells Fargo Home Mortgage ("Wells Fargo").

Your bank has already been advised that my Clients' income has been significantly reduced because of a slow-down in the amount of business Mr. Moreno's company, Automotive Specialists, has been doing during this past year. The Moreno's financial resources have now been depleted to the point where their ability to continue making the monthly mortgage payments is threatened. The good news regarding this, however, is that my Clients prefer, if possible, to work out a modification with Wells Fargo that would enable them to remain in their home, as opposed to walking away from the property, as so many other homeowners are choosing to do.

As part of my effort on behalf of my clients to have their mortgage payments reduced to a manageable amount, I have had several telephone discussions with Wells Fargo representatives. During my last such discussion, I was requested to provide your bank with additional financial information about my Clients. Specifically, Wells Fargo asked for detailed information regarding my Clients' monthly income and expenses. Attached to this letter is the requested information, including a summary of those amounts, with a listing of the Moreno's specific monthly expenses.

After Wells Fargo has had an opportunity to review the enclosed information, please contact the undersigned to discuss what options are available to my clients to assist them during this very difficult period. Thank you.

Very truly yours,

Newell E. Cumming, Esq

NEC:pm

Exhibit "D"

cc: Robert Moreno

# Law Offices of Newell E. Cumming

#### 145 South Fig Street, Suite L Escondido, CA 92025

Tel: (760) 747-6600 Fax: (760) 747-6644 NECLAW@SBCGLOBAL.NET

CALIFORNIA · NEVADA · GEORGIA

FAX

To: Wells Fargo Home Mortgage DATE: October 14, 2009

FIRM/Co: No. of Pgs: 3 inc. cover sheet

RE: Loan No. 0069780674
Robert Moreno & Susan Adcock

(866) 917-1877

Please see following letter and attachment.

Unless otherwise indicated or obvious from the nature of this transmittal, the information contained in this facsimile message is attorney privileged and confidential, and intended only for the individual or entity named above. If the reader of this message is not the intended recipient or the employee or agent responsible for delivering it to the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohisited. If you have received this communication in error or are not certain whether it is privileged, please notify us immediately by telephone and return the original message to us at the above address via the U.S. Postal Service at our expense. Thank you.

NOV-20-2009 09:56 From:

To: 7607476644

P.1/2



Wells Fargo Home Mortgage P.O. Box 9039 Tomecula, Ca 92589-9039



2227428905

Roturn Address only
Do not send payments to this address

1.1/15/2009

12573/708DAY 30/CA

Dear Borrower(s):

RE: Loan Number 0069780674

Our records indicate that your loan is in default. Unless the payments on your loan can be brought current by December 15, 2009, it will become necessary to accelerate your Mortgage Note and pursue the remedies provided for in your Mortgage or Deed of Trust. The total delinquency against your account as of today's date is as follows:

Past Due Payments	•	\$	\$7,241.92
Late Charge Balance		\$	\$152.75
Other lees		.\$	\$0.00
Unapplied Funds		-S	\$0,00
Total Delinquency us of 11/15/2009		\$	\$7,394.67

To avoid the possibility of acceleration, you must pay this amount plus any additional monthly payments, late charges and other charges that may be due under applicable law after the date of this notice and on or before December 15, 2009 in CERTIFIED funds, to Wells Furgo Home Mortgage, I Home Campus, X2302-04A, Des Moines, IA 50328.

If funds are not received by the above referenced date, we will proceed with acceleration. Once acceleration has occurred, we may take steps to terminate your ownership in the property by a foreclosure proceeding or other action to seize the home or pursue any other remedy permutted under the terms of your Mortgage.

You have the right to reinstate your Mortgage Note and Mortgage or Deed of Trust after acceleration. However, any future negotiations attempting to reinstate your foun or any payment of less than the full amount due shall not require Wells Fargo Hank, N.A.'s waiver of the acceleration unless otherwise agreed to, in writing, by Wells Fargo Bank, N.A.

If necessarion is initiated, you will have the right to refute the existence of a default or offer any other defense to acceleration you may deem appropriate. You have the right to bring a court action to assert the non-existence of a default or any other defense you may have to acceleration and sale.

We are required by federal law to notify you of the availability of government approved home ownership counseling agencies designed to help homeowners avoid losing their home. To obtain a list of approved counseling agencies for your state please call 1-800-569-4287. We urge you to give this matter your immediate attention.

Exhibit "E"

EX. A - PAGE 032

NUV-20-2009 09:56 From:

To:7607476644

P.2/24

If you would like to discuss the present condition of your loan, or if we can be of further assistance, please call one of our Loan Service Representatives at 1-800-416-1472, Monday through Friday from 8:00 a.m. to 8:00 p.m. Central Time.

Sincerely,

Wells Fargo Home Mortgage Default Management Department

This communication is an attempt to collect a debt and any information obtained will be used for that purpose. However, if you have received a discharge of this debt in bankruptcy or are currently in a bankruptcy case, this notice is not intended as an attempt to collect a debt and, this company has a security interest in the property and will only exercise its rights as against the property.

The state Rosenthal Fair Debt Collection Fractices Act and the federal Fair Debt Collection Practices Act require that, except unider unusual circumstances, collectors may not contact you before 8:00 a.m. or after 9:00 p.m. They may not harass you by using threats of violence or arrest or by using obscure language. Collectors may not use false or muslcading statements or call you at work if they know or have reason to know that you may not receive personal calls at work. For the most part, collectors may not tell another person, other than your attorney or spouse, about your debt. Collectors may contact another person to confirm your location or enforce a judgment. For more information about debt collection activities, you may contact the Federal Trade Commission at 1:877-FTC-FIELP or www.ftc.gov.

EX. A - PAGE 033

Wells Fargo Home Mortgage

MAC X2302-019 1 Home Campus Des Moines, IA 50328-0001



December 10, 2009

**Newell Cumming** 145 S Fig St, Suite L Escondido, CA 92025

Dear Newell Cumming:

RE: Robert R. Moreno & Susan A. Adcock Loan Number 708-0069780674

Wells Fargo Home Mortgage received correspondence regarding the above referenced mortgage loan. Our company recognizes that these are unprecedented and financially difficult times for many borrowers and we welcome the opportunity to provide assistance.

Thank you for taking the time to write us regarding the hardships you are experiencing. Regrettably, only the representatives in our Loss Mitigation/Collections department have the specialized training and authority to establish repayment arrangements. Due to the time sensitive nature of these arrangements, Wells Fargo Home Mortgage requires that all workout options first be discussed over the telephone with a Loss Mitigation/Collections specialist. Therefore, it is imperative for you to call our Loss Mitigation/Collections department to determine what options are available to assist you in bringing your loan current and prevent your loan from going further into default. Your correspondence indicates you forwarded us information on October 14, 2009. Regrettably our records do not reflect receiving any documents in October, 2009.

You may contact the Loss Mitigation/Collections Department at (800) 678-7986. A specialist is available to assist you Monday through Friday, 7:00 a.m. to 9:30 p.m.; and Saturday, 8:00 a.m. to 2:00 p.m., Central Time. Please be prepared to provide financial information, which may include information from your paystub or Federal Tax Return.

If you have any additional questions or need clarification regarding the information provided, please contact me directly at (877) 501-0871, extension 45480. I am available to assist you Monday through Friday, 8:30 a.m. to 5:00 p.m., Central Time.

Heather Duffy

Written Customer Contact

This communication is an attempt to collect a debt and any information obtained will be used for that purpose. However, if you have received a discharge of this debt in bankruptcy or are currently in a bankruptcy case, this notice is not intended as an attempt to collect a debt as this company has a security interest in the property and will only exercise its rights against the property.

With respect to those loans located in the State of California, the state Rosenthal Fair Debt Collection Practices Act and the federal Fair Debt Collection Practices Act require that, except under unusual circumstances, collectors may not contact you before 8 a.m. or after 9 p.m. They may not harass you by using threats of violence or arrest or by using obscene language. Collectors may not use false or misleading statements or call you at work if they know or have reason to know that you may not receive personal calls at work. For the most part, collectors may not tell another person, other than your attorney or spouse, about your debt. Collectors may contact another person to confirm your location or enforce a judgment. For more information about debt collection activities, you may contact the Federal Trade Commission at 1-877-FTC-HBLP or www.ftc.gov.

PC003/J4N/ge1497(

EX. A - PAGE 034

Exhibit "F"

Wells Fargo Home Mortgage is a division of Wells Fargo Bank, N.A.



December 10, 2009

Newell Cumming 145 S Fig St, Suite L Escondido, CA 92025

**Dear Newell Cumming:** 

RE: Robert R. Moreno & Susan A. Adcock Loan Number 708-0069780674

Wells Fargo Home Mortgage received correspondence regarding the above referenced mortgage loan. Our company recognizes that these are unprecedented and financially difficult times for many borrowers and we welcome the opportunity to provide assistance.

Thank you for taking the time to write us regarding the hardships you are experiencing. Regrettably, only the representatives in our Loss Mitigation/Collections department have the specialized training and authority to establish repayment arrangements. Due to the time sensitive nature of these arrangements, Wells Fargo Home Mortgage requires that all workout options first be discussed over the telephone with a Loss Mitigation/Collections specialist. Therefore, it is imperative for you to call our Loss Mitigation/Collections department to determine what options are available to assist you in bringing your loan current and prevent your loan from going further into default. Your correspondence indicates you forwarded us information on October 14, 2009. Regrettably our records do not reflect receiving any documents in October, 2009.

You may contact the Loss Mitigation/Collections Department at (800) 678-7986. A specialist is available to assist you Monday through Friday, 7:00 a.m. to 9:30 p.m.; and Saturday, 8:00 a.m. to 2:00 p.m., Central Time. Please be prepared to provide financial information, which may include information from your paystub or Federal Tax Return.

If you have any additional questions or need clarification regarding the information provided, please contact me directly at (877) 501-0871, extension 45480. I am available to assist you Monday through Friday, 8:30 a.m. to 5:00 p.m., Central Time.

Sincerely.

Heather Duffy

Written Customer Contact

This communication is an attempt to collect a debt and any information obtained will be used for that purpose. However, if you have received a discharge of this debt in bankruptcy or are currently in a bankruptcy case, this notice is not intended as an attempt to collect a debt as this company has a security interest in the property and will only exercise its rights against the property.

With respect to those loans located in the State of California, the state Rosenthal Fair Debt Collection Practices Act and the federal Fair Debt Collection Practices Act require that, except under unusual circumstances, collectors may not contact you before 8 a.m. or after 9 p.m. They may not harass you by using threats of violence or arrest or by using obscene language. Collectors may not use false or misleading statements or call you at work if they know or have reason to know that you may not receive personal calls at work. For the most part, collectors may not tell another person, other than your attorney or spouse, about your debt. Collectors may contact another person to confirm your location or enforce a judgment. For more information about debt collection activities, you may contact the Federal Trade Commission at 1-877-FTC-HBLP or www.ftc.gov.

PC003/J4N/ge14970

EX. A - PAGE 035

Exhibit "F"

Wells Fargo Home Mortgage Is a division of Wells Fargo Bank, N.A.

1 Home Campus Des Moines, IA 50328-0001



Return Mail O ions P.O. Box 1036 Des Moines, IA 50306-0368

December 11, 2009

009048 1 AB 0.360 1048709048/002328 045 01 AC330M DF031 708

Law Offices Of Newell E Cumming
Suite L
145 S Fig St
Escondido CA 92025-4453

Dear Law Offices Of Newell E Cumming:

RE: Attorney Representation Loan Number 0069780674, Client 708 Borrower: Robert R Moreno

. Co-Borrower: Susan A Adcock

We were previously advised that the above referenced mortgagor has retained your office to represent them.

Please confirm that your office still represents the mortgagor(s). If we do not receive a response within 15 days from the date of this letter, we will assume that you no longer represent them. This information can be faxed to (866) 917-1877.

Still fully retained and representing mortgagor ( ) No longer representing mortgagor

Thank you.

Sincerely,

Wells Fargo Home Mortgage

12-16-05 marked to cM

Exhibit "G"



HP Officejet J4500 All-in-One sc..es

Fax Log for Newell Cumming

7607476644

Dec 16 2009 1:07PM

#### Last Transaction

Date	Time	Туре	Station ID	Duration	Pages	Result	
Dec 16	3 1:06PM	Fax Sent	18669171877	0:46	1	ок	

Note:

Image on Fax Send Report is set to Off

An image of page 1 will appear here for faxes that are sent as Scan and Fax.

DEC-21-2009 16:11 From:

To: 7607476644

P.1/3

Dec 21 09 04:00p

Newell Cumming

76074' 'A

0.1

#### LAW OFFICES OF NEWELL E. CUMMING

148 South Fig Street, Suite L Escondido, CA 92025

Tel: (760) 7476600 Fax: (760) 7476344 Neclawebeglobal net

CALIFORNIA - NEVADA + GEORGIA

#### VIA FACSIMILE (866-359-7363) AND U.S. MAIL

December 21, 2009

Loss Mitigation Dept.
Wells Fargo Home Mortgage
MAC X2302-019
1 Home Campus
Des Moines, 1A 50328-0001

Re:

Loan No. 0089780674

Robert R. Morero and Susan A. Adcock

#### Dear Sir/Madam:

As the records of Wells Fargo Home Montgage ("Wells Fargo") will confirm, my law office represents Robert R. Moreno and Susan A. Adcock ("Clients") with regard to their efforts to modify the above-referenced home mortgage loan. My assistance has been requested with regard to my Clients' attempt to modify their loan with Wells Fargo, and thereby be able to remain in their home.

Several months ago, Wells Fargo had requested that I provide information about my Clients' monthly income and expenses. On October 14, 2009, I sent the requested information to your bank. After sending that information, I received no further communication from Wells Fargo until your bank's letter of December 10, 2009, wherein it was requested that I contact the Loss Mittigation/Collections Department, which I did. On December 16, 2009, in that department I talked to Natalie, who requested (again) that updated financial information about my Clients be sent to Wells Fargo. This letter, and its enclosures, will provide the additional information requested.

In addition to information about my Clients' business, Automotive Specialists, LLC. Wells Fargo also requested wage details regarding Susan Adcock.

Copies of the following additional information requested by Wells Fargo is enclosed:

I. Balance Sheets for Automotive Specialists, LLC for the months of September, October, and November 2009.

Exhibit "H"

EX. A - PAGE 038

UEC-21-2003 16:11 From:

10: (60) (4(6644

r.43

Dec 21 09 04:00p

Novell Cumming

76074" 144

.2

Wells Fargo Home Mortgage December 21, 2009 Page Two

- 2. Profit & Loss Statements for Automotive Specialists, LLC for the months of September, October, and November 2009.
- 3. Current pay Stubs for Susan Adoock reflecting her employment at the Valley Center Pauma Unified School District and Automotive Specialists, LLC.

I was also advised that an explanation of my Clients' financial hardship needs to be provided. Although several letters have already been sent to Wells Fargo describing my Clients hardship, and the reason they have found themselves in such a difficult financial situation, here again is the reason.

As with many small businesses affected by the economic downtum, my Client's business, an automotive repair facility, has slowed down significantly. As a result, the compensation received by Mr. Moreno, the owner, has also been significantly reduced. With his lower income, it has been difficult for my Clients to pay all of their creditors, including Wells Fargo. Copies of my earlier letters to Wells Fargo, dated October 14, 2009 and November 23, 2009, are enclosed for your convenience.

As an aside, please note that Mr. Moreno's business has improved somewhat during the past several months, as shown in the enclosed financial statements. Because of this, my Client was able to take home an increased amount of compensation. However, when Mr. Moreno's monthly income is averaged over the past twelve-month period, it will be apparent why my Clients are in such financial straits. Worst of all, their financial resources have been depleted to the point where they are no longer able to continue making their monthly mortgage payments to Wells Fargo.

However, as previously noted, there is good news regarding this matter: My Clients are trying to do whatever they can to work out a loan modification with Wells Fargo that would enable them to make regular monthly payments, and thereby avoid losing their home. In addition, my Clients believe that a modified loan with Wells Fargo, combined with an improved business economy next year, they will be able to remain in their home.

Although Wells Fargo already has a letter with my Clients' original signatures authorizing me to represent them in this matter. I was requested to have my Clients' signatures with this letter. Per your request, my Clients' signatures appear below.

During my telephone conversation with Natalie, I was advised that upon receipt of the enclosed information. Wells Fargo would review this case and let us know what types of

NEW ET ENDS TO TT LLOW.

10:1001410044

۲.5/3

Dcc 21 09 04:01p Newell Cumming

76074

**p.3** 

Wells Fargo Home Mortgage December 21, 2009 Page Three

modification and debt relief may be available to my Clients. back from you.

We look forward to hearing

Thank you.

Very truly your

Newell-E. Cumming, Esq.

NEC:pm

Enc.

Robert Moreno

HP Officejet J4500 All-in-One sr

Fax Log for Newell Cumming 7607476644 Dec 21 2009 5:18PM

#### Last Transaction

Date Time	Туре	Station ID	Duration	Pages	Result	
Dec 21 5:17PM	Fax Sent	18663597363	1:28	3	ОК	

Note:

Image on Fax Send Report is set to Off

An image of page 1 will appear here for faxes that are sent as Scan and Fax.

## LAW OFFICES OF NEWELL E. CUMMING

145 SOUTH FIG STREET, SUITE L ESCONDIDO, CA 92025

TEL: (760) 747-6600 FAX: (760) 747-6644 NECLAW@SBCGLOBAL.NET

CALIFORNIA · NEVADA · GEORGIA

#### VIA FACSIMILE (866-359-7363) AND U.S. MAIL

January 4, 2010

Loss Mitigation Dept.
Wells Fargo Home Mortgage
MAC X2302-019
1 Home Campus
Des Moines, IA 50328-0001

Re:

Loan No. 0069780674

Robert R. Moreno and Susan A. Adcock

#### Dear Sir/Madam:

As the records of Wells Fargo Home Mortgage ("Wells Fargo") will confirm from my numerous prior letters, my law office represents Robert R. Moreno and Susan A. Adcock ("Clients") with regard to their efforts to modify the above-referenced home mortgage loan. My assistance has been requested with regard to my Clients' attempt to modify their loan with Wells Fargo, and thereby be able to remain in their home.

In response to my earlier communications, Wells Fargo continues to repeatedly request the same financial information about my Clients, notwithstanding the fact that the requested information has already been provided to your bank on at least two occasions. Although I understand that Wells Fargo, like other mortgage companies, is likely inundated with requests for loan modifications, I have been attempting for almost four months to resolve this matter.

For example, after receiving from Wells Fargo a request for my Clients' financial information, I sent to your bank on October 14, 2009 the requested information. After sending that information, I received no further communication from Wells Fargo until your bank's letter of December 10, 2009, wherein it was requested that I contact the Loss Mitigation/Collections Department, which I did. On December 16, 2009, I talked to Natalie in that department, and was again asked to provide updated financial information about my Clients.

Following my telephone conversation with Natalie, the financial information was (again) sent to Wells Fargo on December 21, 2009, including copies of my clients' balance sheets and profit & loss statements for Automotive Specialists, LLC, as well as current pay stubs for Susan Adcock.

Wells Fargo Home Mortgage January 4, 2010 Page Two

Even after complying with Wells Fargo's repeated requests for the same information, I have still not been contacted by your bank so that a meaningful and substantive discussion can be had to determine which loan modification options are available to my clients. In that my clients have been unable to pay the full monthly amount of their mortgage, the delays caused by Wells Fargo to resolve this matter are resulting in further negative credit reports.

Of course, it is understandable that your bank would report to appropriate credit reporting agencies my Clients' past due status. However, such reporting is now starting to adversely affect my Clients' automotive repair business, and their ability to acquire needed supplies. As a consequence, the extensive delays by Wells Fargo to respond to my Clients' request for a loan modification have further worsened their financial condition.

As such, it is imperative that Wells Fargo contact me without delay so that my Clients can determine what options are available to ensure that they can remain in their home. Thank you.

Very truly yours,

Newell E. Cumming, Esq.

NEC:pm

cc: Robert Moreno

#### Law Offices of Newell E. Cumming

145 SOUTH FIG STREET, SUITE L ESCONDIDO, CA 92025

TEL: (760) 747-6600 Fax: (760) 747-6644 NECLAW@SBCGLOBAL.NET

CALIFORNIA · NEVADA · GEORGIA



To: Loss Mitigation Dept. DATE: January 5, 2010

FIRM/Co: Wells Fargo Home Mortgage No. of PGS: 3 inc. cover sheet

RE: Loan No. 0069780674 FAX No: (866) 917-1877

Robert Moreno & Susan Adcock

Please deliver following letter and attachments to Loss Mitigation Dept.

Unless otherwise indicated or obvious from the nature of this transmittal, the information contained in this facsimile message is attorney privileged and confidential, and intended only for the individual or entity named above. If the reader of this message is not the intended recipient or the employee or agent responsible for delivering it to the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error or are not certain whether it is privileged, please notify us immediately by telephone and return the original message to us at the above address via the U.S. Postal Service at our expense. Thank you.

HP Officejet J4500 All-in-One se

Fax Log for Newell Cumming 7607476644 Jan 05 2010 1:40PM

#### Last Transaction

Date	Time	Туре	Station ID	Duration	Pages	Result
Jan 5	1:38PM	Fax Sent	18669171877	1:28	3	ОК

#### Note:

Image on Fax Send Report is set to Off

An image of page 1 will appear here for faxes that are sent as Scan and Fax.

Ta!7607476644

P.1/1

JAN-14-2010 06:55 From:

Wells Fargo Home Mortgage 3476 Stateview Blvd., MAC X7801-013 Fort Mill SC 29715

January 07, 2010

Robert R Moreno Susan A Adcock PO Box 1410 Valley Center CA 92082

RE: Loan Number Primary Number 0069780674

Region 708

THIS LETTER IS FOR INFORMATIONAL PURPOSES ONLY. THIS IS NOT A DEMAND FOR PAYMENT.

The above loan file has been referred to our attorney with instructions to begin foreclosure proceedings.

You are hereby notified that, due to the default under the terms of the mortgage or deed of trust, the entire balance is due and payable.

If you have any questions, please contact our attorney listed below.

First American Loanstar Trustee Services Llc 1 First American Way

Westlake (866)798-0213 TX, 76262

In the event you are experiencing an involuntary inability to pay and wish to explore an opportunity to reinstate, or need assistance in selling your property, please contact our offices at (800) 848-9862 and request to speak to one of our Borrower Counseling Representatives.

If you received a discharge in bankruptcy from personal liability for this mortgage loan, you should be aware that the mortgage or deed of trust remains as a valid lien against the property and will be foreclosed. Please be advised that in the event of foreclosure, you would not be personally liable for any part of the debt, but you will lose your interest in and rights to the property.

sincerely,

Foreclosure Department

Note: The Fair Debt Collection Practices Act requires us to notify you that in the eyent your loan is in default, Wells Fargo Bank, N A will attempt to collect the debt and any information obtained will be used for that purpose. However, if you have received a discharge, and the loan was not reaffirmed in the bankruptcy case, Wells Fargo Bank, N

as against the prope the discharge debt i

ect

Exhibit "J"

EX. A - PAGE 046

Wells Fargo Home Mortgage

MAC X2302-019 1 Home Campus Des moines, IA 50328-0001

\*\* TOTAL PAGE. 02



VIA FACSIMILE (760) 747-6644

January 15, 2010

Newell E. Cumming 145 South Fig Street, Suite L Escondido, CA 92025 Po Box 1410 Valley Center, CA 92082-0000

Dear Newell E. Cumming & Susan A Adcock:

RE: Robert R Moreno

Loan Number 708-0069780674

Wells Fargo Home Mortgage (WFHM) received correspondence regarding the above referenced loan. The authorization provided, allows me to respond directly to you. I have reviewed the information presented and would like to provide you with the details of my research.

I would like to offer my regrets, on behalf of Wells Fargo Home Mortgage, that we did not meet your servicing expectations. We recognize that the review process may be time consuming and we thank you for your cooperation, patience, and willingness to provide us with the necessary information to fully complete our review.

The agreements that are offered are done as a way to assist homeowners in bringing their loan current without going further in to collection activity, however it does not change the terms of the Note the homeowner signed at closing which reflects their payment is due on the first of each month. The late charges and credit bureau reporting are not suspended while in review for possible workout solutions. We are obligated to accurately report information to the credit agencies.

Our records reflect that the homeowner is in active review our Loss Mitigation/Collections department to determine which workout options are available for the homeowner's loan. Loss Mitigation/Collections specialists have the specialized training and authority to determine options available for you; therefore, we encourage you to direct all questions pertaining to your review to them. Please keep in mind that financial information is very time sensitive. Therefore, we may require you to send us updated information, which reflects its status within the last 30 days.

You may contact the Loss Mitigation/Collection department at (800) 678-7986. Our specialists are available to assist you Monday through Friday, 7:00 a.m. to 9:30 p.m.; and Saturday, 8:00 a.m. to 2:00 p.m., Central Time.

If you have any additional questions or need clarification regarding the information provided, please contact me directly at (877) 501-0871, extension 45680. I am available to assist you Monday through Friday, 8:30 a.m. to 5:00 p.m., Central Time.

Heather Duffy

Written Customer Contact

Authorized users may contact our Circle Priday, 6:00 a.m. to

1 for assistance Monday through

WC403/J4N/ge167.

Exhibit "K"

alls Fargo Home Mortgage a division of Wells Fargo Bank, N.A.



Wells Fargo Home Mostgage MAC X2302-019 1 Home Campus Des moines, IA 50328-0001

# Confidential Fax Cover Sheet

This facsimile transmission is confidential and may be privileged. It is intended for the use of the addressee only. If you are not the addressee (or a person responsible for delivering this transmission to the addressee), do not use this transmission in any way, but promptly contact the sender by telephone. Thank you.

Date:	Time:
1/15/2010	10:54 AM
To:	From:
Newell E. Cumming	Heather Duffy
	Wells Fargo Home Mortgage
Phone:	Phone:
	(877) 501-0871, extension 45680
Fax:	Fax:
(760) 747-6644	(515) 324-2420

Message

大きなないないないないない いちょういんしょう もまる そのかいしょう

Wells Fargo Home Mortgage is a division of Wells Fargo Bank, N.A

EX. A - PAGE : 448

2230726665

Recording Requested By:
First American Title Insurance Company

CERTIFIED BY FIRST AMERICAN TITLE
INSURANCE COMPANY TO BE A COPY
OF THE DOCUMENT RECORDED ON 01/26/2010
AS INSTRUMENT NO. 2010-0038987
IN BOOK PAGE
OFFICIAL RECORDS OF SAN DIEGO

When Recorded Mail To: FIRST AMERICAN LOANSTAR TRUSTEE SERVICES LLC P.O. BOX 961253 FORT WORTH, TX 76161-0253

Suace above this line for Recorder's use only

TS No. : APN: 20109070800241 188-180-73-00

TSG No.:

4351982

Pursuant to California Code Section 2924c(b)(1) please be advised of the following:

# NOTICE OF DEFAULT AND ELECTION TO SELL UNDER DEED OF TRUST IMPORTANT NOTICE

IF YOUR PROPERTY IS IN FORECLOSURE BECAUSE YOU ARE BEHIND IN YOUR PAYMENTS IT MAY BE SOLD WITHOUT ANY COURT ACTION, and you may have the legal right to bring your account into good standing by paying all of your past due payments plus permitted costs and expenses within the time permitted by law for reinstatement of your account, which is normally five days business days prior to the date set for the sale of your property. No sale date may be set until three months from the date this Notice of Default may be recorded (which date of recordation appears on this notice).

This amount is \$18,104.80 as of 01/22/2010, and will increase until your account becomes current. While your property is in foreclosure, you still must pay other obligations (such as insurance and taxes) required by your note and deed of trust or mortgage. If you fail to make future payments on the loan, pay taxes on the property, provide insurance on the property, or pay other obligations as required in the note and deed of trust or mortgage, the beneficiary or mortgagee may insist that you do so in order to reinstate your account in good standing. In addition, the beneficiary or mortgagee may require as a condition of reinstatement that you provide reliable written evidence that you paid all senior liens, property taxes, and hazard insurance premiums.

Upon your written request, the beneficiary or mortgagee will give you a written itemization of the entire amount you must pay. You may not have to pay the entire unpaid portion of your account, even though full payment was demanded, but you must pay all amounts in default at the time payment is made. However, you and your beneficiary or mortgagee may mutually agree in writing prior to the time the notice of sale is posted (which may not be earlier than the three month period stated above) to, among other things, (1) provide additional time in which to cure the default by transfer of the property or otherwise; or (2) establish a schedule of payments in order to cure your default; or both (1) and (2);

Following the expiration of the time period referred to in the first paragraph of this notice, unless the obligation being foreclosed upon or a separate written agreement between you and your creditor permits a longer period, you have only the legal right to stop the sale of your property by paying the entire amount demanded by your creditor.

To find out the amount you must pay, or to arrange for payment to stop the foreclosure, or if your property is in foreclosure for any other reason, contact:

90708-WELLS FARGO HOME MORTGAGE c/o FIRST AMERICAN LOANSTAR TRUSTEE SERVICES LLC P.O. BOX 961253 FORT WORTH, TX 76161-0253



# NOTICE OF DEFAULT DECLARATION PURSUANT TO CALIFORNIA CIVIL CODE 2923.5

Wells Fargo Home Mortgage 3476 Stateview Blvd. Fort Mill, SC 29715

Borrower: ROBERT R MORENO

Property Address: 14007 BERNABEO COURT

VALLEY CENTER CA 92082

The undersigned mortgagee, beneficiary, or their authorized agent (collectively, the "Beneficiary") represent and declares that the requirements of CA Civil Code 2923.5 have been met. This Declaration is required for any residential owner occupied property in which the loan was originated between January 1, 2003 and December 31, 2007. Non-owner occupied property and vacant property are exempt from the requirements of CA Civil Code 2923.5.

One of the below necessary requirements was met by the Beneficiary:

- \* The Beneficiary has made contact with the borrower pursuant to CA Civil Code 2923(a)(2). Contact with the borrower was made in person or by telephone to assess the borrower's financial situation and explore options for the borrower to avoid foreclosure.
- \* Due Diligence to contact the borrower was exercised pursuant to CA Civil Code 2923.5(g)(2) by the Beneficiary,
- \* The borrower has surrendered the property as evidenced by either a letter confirming the surrender or delivery of the keys to the property to the mortgagee, Trustee, beneficiary, or authorized agent pursuant to CA Civil Code 2923.5(h)(1).
- The borrower has contracted with an organization, person, or entity whose primary business is advising people who have decided to leave their homes on how to extend the foreclosure process and avoid their contractual obligations to mortgagees or beneficiaries pursuant to CA Civil Code 2923.5(h)(2).
- \* The borrower has filed for bankruptcy and the proceedings have not been finalized pursuant to CA Civil Code 2923.5(h)(3).

I certify (or declare) under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Dated: 01/11/2010

Wells Fargo Home Mortgage

John Kennerty



## Law Offices of Newell E. Cumming

145 SOUTH FIG STREET, SUITE L ESCONDIDO, CA 92025

NECLAW@SBCGLOBALNET

Tel: (760) 747-6600 Fax: (760) 747-6644

CALIFORNIA · NEVADA · GEORGIA

#### VIA U.S. CERTIFIED MAIL

February 9, 2010

Wells Fargo Home Mortgage 3476 Stateview Blvd. Fort Mill, SC 29715

Re:

Wells Fargo Loan No. 0069780674 Robert R. Moreno and Susan A. Adcock

#### Dear Sir/Madam:

As the records of Wells Fargo Home Mortgage ("Wells Fargo") will confirm from my numerous prior letters, my law office represents Robert R. Moreno and Susan A. Adcock ("Clients") with regard to their efforts to modify the above-referenced home mortgage loan. My assistance has been requested with regard to my Clients' attempt to modify their loan with Wells Fargo, and thereby be able to remain in their home.

Wells Fargo has already been advised that my clients have been unable to make the full monthly mortgage payments because of a slowdown in Mr. Moreno's automotive repair business. In that my Clients very much want to remain in their home, I have been retained to help facilitate with your bank a loan modification that would be acceptable to both my clients and Wells Fargo, and which would enable these homeowners to remain in their home.

On behalf of my Clients, I have repeatedly written to Wells Fargo during the past seven (7) months requesting the opportunity to pursue some type of loan modification. As your records should indicate, I have written to Wells Fargo on July 20, 2009, July 29, 2009, September 11, 2009, October 14, 2009, November 23, 2009, December 21, 2009, and January 4, 2010.

I have also had numerous telephone discussions with various Wells Fargo representatives. For example, on or about December 16, 2009, I talked to a Natalie in your bank's Loss Mitigation/Collections Department. During my conversation with her, I was told that after Wells Fargo receives the additional information requested, I will be contacted with information about the possible types of mortgage modifications.

Notwithstanding my efforts and letters, and your representative's promise, Wells Fargo has still not provided any information regarding what loan modification(s) may be available to my Clients.

Instead, the only communications from your bank have been

Wells Fargo Home Mortgage February 9, 2010 Page Two

requests for the same information that has already provided to Wells Fargo.

In view of the failure of Wells Fargo to properly respond to my Clients' repeated loan modification requests in good faith, it appears that your bank is engaged in acts of bad faith. This fact is apparent now that my Clients have received a Notice of Default from First American LoanStar Trustee Services, LLC ("LoanStar"). Even though my Clients have been trying for more than seven months to modify their mortgage, Wells Fargo has yet to provide information about possible types of loan modifications.

I have now received Wells Fargo's Notice of Default Declaration, dated January 11, 2010. In that Declaration, executed by a bank representative, Wells Fargo states that the bank has contacted my Clients to "explore options for the borrower to avoid foreclosure", as required by California Civil Code §2923.5 et seq. and/ or has exercised "due diligence to contact the borrower." Neither of these pre-conditions has been met by Wells Fargo. Accordingly, please accept this letter as notification to Wells Fargo of this fact.

In addition, in a letter dated February 2, 2010 from LoanStar to my clients, it was acknowledged that proof of the debt owed by my clients and the name and address of the original creditor may be requested. Please further accept this letter as requesting that this information be supplied to my Clients.

Given the absence on the part of Wells Fargo to explore loan modification possibilities, you should also accept this letter as providing notification of my Clients' intention to seek injunctive relief against Wells Fargo if the underlying default is pursued by your bank or LoanStar without Wells Fargo's first advising my Clients about what loan modifications are available.

Thank you.

Very truly yours,

Newell E. Cumming, Esq.

NEC:pm

cc: Robert Moreno

WELLS FARGO HOME MORTGAGE RETURN MAIL OPERATIONS PO BOX 10368 DES MOINES IA 50306-0368

March 1, 2010

002544 1 AT 0.357 0254400025140004347 0011 2 AGNF7F ROBERT R MORENO SUSAN A ADCOCK PO BOX 1410

VALLEY CENTER, CA 92082-1410

46.16.24.486.46.16.46.46.46.46.4818......4016......418

Weiges etémie Parco momentach

**Account Information** 

Online: Fax: yourwellsfargomortgage.com

rax: Telephone: (866) 278-1179 (800) 416-1472

Correspondence:

PO Box 10335

ondence:

Des Moines, IA 50306

Hours of Operation:

Mon - Fri, 8 AM -8 PM CT

Loan Number: Property Address: 0069780674

14007 Bernabeo Court Valley Center CA 92082

RE: Mortgage options available

Dear Robert R Moreno & Susan A Adcock:

Thank you for taking the time to speak with us today. We at Wells Fargo Home Mortgage realize that this may be a difficult time for you, and we appreciate the opportunity to assist you.

We value you as a customer and have several options that may help you keep your home. However, in order for us to get started, we need additional financial information to determine what option is best suited for your situation.

Please gather all financial information related to your monthly income and expenses, and contact our office at the number provided above.

While we offer a complete line of solutions for continuing homeownership, we also recommend you seek guidance on all other debts from a community-based Consumer Credit Counseling Agency. To take advantage of this service, call (866) 857-3092 for additional information.

We're happy to have you as our customer and look forward to helping you with your financial needs. If you have any questions, please contact us at the number listed in the account information section of this letter.

Sincerely,

Wells Fargo Home Mortgage

Exhibit "N"

Together we'll go far

EX. A - PAGE 053







March 01, 2010

Wells Fargo Home Mortgage MAC X2303-019 1 Home Campus Des Moines, IA 50328-0001

Newell E.Cumming, Esq. Law Office of Newell E.Cumming 145 South Fig Street #L Escondido, CA 92025

Dear Newell E.Cumming, Esq. and Law Office of Newell E.Cumming:

RE: Borrower: Robert R. Moreno and Susan A. Adcock Property Address: 14007 Bernabeo Court, Valley Center, CA 92082 Loan Number 708-0069780674

Wells Fargo Home Mortgage (WFHM) received correspondence regarding investors and the loan modification process. Due to your legal representation of our borrower(s), I am able to respond directly to you. I have reviewed the information presented and would like to provide you with the details of my research.

Wells Fargo Home Mortgage provides servicing of loans for investors. As the servicer, Wells Fargo Home Mortgage collects payments, pays escrow items such as taxes and insurance, answers questions and provides payoff information, workout opportunities, loss mitigation, as well as other duties on behalf of the investor during the mortgage period. Wells Fargo Home Mortgage continues to act in these capacities for the investor, which allows us to provide services for your mortgage loan.

Any other information you have requested regarding our relationship with the investor, including submission of payments to the investor, is not being provided as it is considered privileged information.

Regrettably, only the representatives in our Loss Mitigation/Collections department have the specialized training and authority to establish repayment arrangements. Due to the time sensitive nature of these arrangements, Wells Fargo Home Mortgage requires that all workout options first be discussed over the telephone with a Loss Mitigation/Collections specialist. Therefore, I have forwarded your correspondence of February 23, 2010 on to that department for their review. It is imperative for you or Robert Moreno and/or Susan Adcock to call our Loss Mitigation/Collections department to determine what options are available to assist you in bringing the loan current and prevent the loan from going further into default.

You may contact the Loss Mitigation/Collections Department at (800) 678-7986. A specialist is available to assist you Monday through Thursday, from 7:00 a.m. to 9:00 p.m.; Friday, from 7:00 a.m. to 8:00 p.m.; and Saturday, from 8:00 a.m. to 2:00 p.m., Central Time.

In addition, the loan is currently in foreclosure. If Robert Moreno and Susan Adcock are interested in bringing the loan completely current; reinstatement figures must be obtained from our foreclosure attorney First American Loanstar Trustee Services at:



March 1, 2010

Law Offices of Newell E. Cumming 145 South Fig Street Ste L Escondido, CA 92025

RE: TS # 20109070800241 / Loan #: 0069780674

Dear Mr. Cumming:

First American LoanStar Trustee Services is in receipt of your email – fax or letter dated February 09, 2010 and our file has been noted.

We have sent your letter to Wells Fargo Home Mortgage for review and response.

If you should have any further questions, please do not hesitate to contact our office. 817-699-6035

Sincerely,

First American Loanstar Trustee Services, LLC.

FIRST AMERICAN LOANSTAR TRUSTEE SERVICES MAY BE ACTING AS A DEBT COLLECTOR, ATTEMPTING TO COLLECT A DEBT. ANY INFORMATION PROVIDED WILL BE USED FOR THAT PURPOSE.

Mar 20 10 09:26a

Susie Adcock

607493004

1898 1 01 Z

WELLS FARGO HOME MORTGAGE RETURN MAIL OPERATIONS PO BOX 10368 DES MOINES IA 50306-0368

March 15, 2010

D02363 1 AT 0.357 02363/002363/004346 0011 2 AGNFPX ROBERT R MORENO SUSAN A ADCOCK PO BOX 1410 VALLEY CENTER, CA 92082-1410 11. Proceed 111 contains a factor of the Percentille contains and the Percentille



Account Information

yourwellsfargomortgage.com Online:

(866) 278-1179

Fax: Telephone: Correspondence:

(800) 416-1472 PO Box 10335

Des Moines, IA 50308

Hours of Operation:

Mon - Fri, 8 AM -8 PM CT

Loan Number:

0069780674

14007 Bernabeo Court Property Address: Valley Center CA 92082

RE: Decision on your request for mortgage assistance

Dear Robert R Moreno & Susan A Adcock:

We're writing to provide you with the results of our efforts to find a solution that might help with the mortgage payment challenges you're facing.

Final decision on your mortgage loan request Unfortunately, after carefully reviewing the information you've provided, we are unable to adjust the terms of your mortgage.

This decision was made because you did not provide us with all of the information needed within the time frame required per your trial modification period workout plan. For that reason, you have not been approved for a mortgage loan modification.

Additional assistance is available

If monthly expenses other than your mortgage payment are creating part of your financial strain, we encourage you to contact a HUD-approved, non-profit, community based Credit Counseling agency who can work with you to lower other monthly payments. You can find a local agency by calling (800) 569-4287. A counselor will work closely with you, take your financial circumstances into consideration, and create a budget plan that may work for you.

Be sure you avoid anyone who asks for a fee for counseling or a loan modification, or asks you to sign over the deed to your home, or to make your mortgage payments to anyone other than Wells Fargo Home Mortgage.

Exhibit "O"

EX. A - PAGE 056

Together we'll go far





Mar 20 10 09:00

Susie Adoock

7607493004

p . 2

Account Information

Loan Number: 0069780674

Property Address: 14007 Bernabeo Court
Valley Center CA 92082

If you have any questions about the decision we've made on your mortgage request, please call a Wells Fargo Home Mortgage representative today at the number listed above in the account information section. We'd also like to hear from you if any of your circumstances have changed, or if you can provide us with additional information for consideration.

Sincerely,

Ban 26 San Sout

Ben Windust Senior Vice President Wells Fargo Home Mortgage

Wells Fargo Bank, N A is required by the Fair Debt Collection Practices Act to Inform you that if your loan is currently delinquent or in default, as your loan servicer, we will be attempting to collect a debt and any information obtained will be used for that purpose. However, if you have received a discharge and the loan was not reaffirmed in the bankruptcy case, Wells Fargo Bank, N A will only exercise its right as against the property and is not attempting any act to collect the discharge debt from you personally.

The state Rosenthal Fair Debt Collection Practices Act and the federal Fair Debt Collection Practices Act require that, except under unusual circumstances, collectors may not contact you before 8 AM or after 9 PM. They may not harass you by using threats of violence or arrest or by using obscene language. Collectors may not use false or misleading statements or call you at work if they know or have reason to know that you may not receive personal calls at work. For the most part, collectors may not tell another person, other than your attorney or spouse, about our debt. Collectors may contact another person to confirm your location or enforce a judgment. For more information about debt collection activities, you may contact the Federal Trade Commission at 1-877-FTC-HELP or www.ftc.gov.

Wells Fargo Home Mortgage is a division of Wells Fargo Bank, N A @2009 Wells Fargo Bank, N A. All rights reserved.





Recording Requested By: First Artierican Title Insurance Company

When Recorded Mail To: First American LoanStar Trustee Services LLC P.O. Box 961253 Fort Worth, TX 76161-0253 (817)699-6035

TSG No.:

4351982

TS No.:

20109070800241

FHA/VA/PMI No.:

APN:

188-180-73-00

Space above this line for Recorder's use only

#### NOTICE OF TRUSTEE'S SALE

YOU ARE IN DEFAULT UNDER A DEED OF TRUST, DATED 10/26/2006. UNLESS YOU TAKE ACTION TO PROTECT YOUR PROPERTY, IT MAY BE SOLD AT A PUBLIC SALE. IF YOU NEED AN EXPLANATION OF THE NATURE OF THE PROCEEDING AGAINST YOU, YOU SHOULD CONTACT A LAWYER.

On 05/17/2010 at 10:00 A.M., First American LoanStar Trustee Services LLC , as duly appointed Trustee under and pursuant to Deed of Trust recorded 11/09/2006, as Instrument No. 2006-0802195, in book , page , of Official Records in the office of the County Recorder of San Diego County, State of CALIFORNIA. Executed by:

ROBERT R. MORENO AND SUSAN A. ADCOCK, AS TRUSTEES OF THE MORENO-ADCOCK FAMILY TRUST U/D/T JANUARY 11, 2005.,

WILL SELL AT PUBLIC AUCTION TO HIGHEST BIDDER FOR CASH, CASHIER'S CHECK/CASH EQUIVALENT or other form of payment authorized by 2924h(b), (Payable at time of sale in lawful money of the United States) At the South entrance to the County Courthouse, 220 West Broadway., San Diego, San Diego county, CA

All right, title and interest conveyed to and now held by it under said Deed of Trust in the property situated in said County and State described as: AS MORE FULLY DESCRIBED IN THE ABOVE MENTIONED DEED OF TRUST APN# 188-180-73-00

The street address and other common designation, if any, of the real property described above is purported to be:

#### 14007 BERNABEO COURT, VALLEY CENTER, CA 92082

The undersigned Trustee disclaims any liability for any incorrectness of the street address and other common designation, if any, shown herein. Said sale will be made, but without covenant or warranty, expressed or implied, regarding title, possession, or encumbrances, to pay the remaining principal sum of the note(s) secured by said Deed of Trust, with interest thereon, as provided in said note(s), advances, under the terms of said Deed of Trust, fees, charges and expenses of the Trustee and of the trusts created by said Deed of Trust. The total amount of the unpaid balance of the obligation secured by the property to be sold and reasonable estimated costs, expenses and advances at the time of the initial publication of the Notice of Sale is \$592,555.72. The beneficiary under said Deed of Trust heretofore executed and delivered to the undersigned a written Declaration of Default and Demand for Sale, and a written Notice of Default and Election to Sell. The undersigned caused said Notice of Default and Election to Sell to be recorded in the County where the real property is located.

First American Title Insurance Company First American LoanStar Trustee Services LLC 3 FIRST AMERICAN WAY SANTA ANA, CA 92707

Original document signed by Authorized Agent

- FOR TRUSTEE'S SALE INFORMATION PLEASE CALL 714-277-4845

Date: 04/27/2010

First American LoanStar Trustee Services LLC MAY BE ACTING AS A DEBT COLLECTOR ATTEMPTING TO COLLECT A DEBT. ANY INFORMATION OBTAINED MAY BE USED FOR THAT PURPOSE.



Exhibit "P"

#### LAW OFFICES OF NEWELL E. CUMMING

145 SOUTH FIG STREET, SUITE L ESCONDIDO, CA 92025

Neclaw@sbcglobal.net

Tel: (760) 747-6600 Fax: (760) 747-6644

CALIFORNIA · NEVADA · GEORGIA

## REQUIRES IMMEDIATE ATTENTION

VIA FACSIMILE (817-224-4515 - LoanStar) AND (866-359-1975 - Wells Fargo) AND U.S. MAIL

May 6, 2010

Wells Fargo Bank N.A. 3476 Stateview Blvd. Fort Mill, SC 29715 First American LoanStar Trustee Services, LLC P.O. Box 961253 Ft. Worth, TX 76161-0253

Re:

Loan No. 0069780674

Robert R. Moreno and Susan A. Adcock

#### Dear Sir/Madam:

As Wells Fargo Home Mortgage ("Wells Fargo") and First American LoanStar Trustee Services, LLC ("LoanStar") are aware, my law office represents Robert R. Moreno and Susan A. Adcock ("Clients") with regard to their efforts to modify the above-referenced home mortgage loan.

As your records will confirm, for more than seven months I have been engaged in an effort on behalf of my Clients to have Wells Fargo discuss what possible loan modifications may be available so that they may be able to remain in their home. Notwithstanding the efforts by me and my Clients, no substantive discussion or good faith effort regarding a loan modification has been provided by Wells Fargo, which has issued a Notice of Trustee's Sale dated April 27, 2010. This Notice states that the Plaintiffs' home will be sold at public auction on May 17, 2010 at 10:00 a.m. at the San Diego County Courthouse.

PLEASE ACCEPT THIS LETTER AS PROVIDING NOTIFICATION THAT I WILL BE FILING AN EX PARTE APPLICATION AND APPEARING IN COURT ON MONDAY, MAY 10, 2010, TO REQUEST THAT A TEMPORARY RESTRAINING ORDER BE ISSUED TO STOP THE INTENDED SALE OF MY CLIENTS' HOME.

Among the grounds for seeking this ex parte relief will be the falsity of Wells Fargo's representation that the bank has contacted my Clients to "explore options for the borrower to avoid foreclosure", as required by California Civil Code §2923.5 et seq. In fact, Wells Fargo

May 6, 2010 Wells Fargo Bank N.A. First American LoanStar Trustee Services, LLC Page Two

has completely failed to explore any such options with my Clients. Service on Wells Fargo and LoanStar of my Clients' TRO Application and related papers will be sent under separate cover.

If Wells Fargo and/or LoanStar would like to discuss an agreement to temporarily suspend the intended sale of my Client's property on May 17, and thereby avoid my having to appear in Court on Monday, please contact me immediately.

Thank you.

Sincerely,

Newell E. Cumming, Esq.

NEC:pm

cc: Robert Moreno

### PROOF OF SERVICE

Moreno, et al., v. Wells Fargo Home Mortgage, et al.
San Diego Superior Court, North County, Case No. 37-2010-00056256-CU-OR-NC

#### STATE OF CALIFORNIA

3

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

#### **COUNTY OF SAN DIEGO**

I am employed in the County of San Diego, State of California. I am over the age of eighteen and not a party to the within action. My business address is 145 South Fig Street, Suite L. Escondido, California 92025.

On June 16, 2010, I served the following documents, described as:

# ORDER TO SHOW CAUSE AND TEMPORARY RESTRAINING ORDER

NOTICE OF EX PARTE APPLICATION AND APPLICATION FOR TEMPORARY RESTRAINING ORDER

SUMMONS AND COMPLAINT WITH ATTACHMENTS

MEMORANDUM OF POINTS AND AUTHORITIES

DECLARATIONS OF SUSAN A. ADCOCK AND NEWELL E. CUMMING, ESQ.

#### NOTICE OF CASE ASSIGNMENT AND ADR INFORMATION

By placing true copies thereof in sealed envelopes, addressed as stated below, and delivered such envelope on the above date to the U.S. Postal Service for delivery via Registered Mail with Delivery Confirmation, and postage thereon fully prepaid.

Wells Fargo Home Mortgage 3476 Stateview Blvd. Fort Mill, SC 29715

Lisa Spikech
First American Trustee Servicing Solutions, LLC
8 Campus Circle
Mailstop 6-2 LoanStar
Westlake, TX 76262

2728

-1-

I am "readily familiar" with the firm's practice for the collection and processing of correspondence for mailing and have confirmed that such envelope was deposited, as stated above. I am aware that on motion of the party served, service is presumed invalid if the postal cancellation date or postage meter date is more than one day after the date of deposit for mailing in affidavit. I declare under penalty of perjury under the laws of the State of California that the above is true and correct. Executed on June / 2010 at Escondido, California. PROOF OF SERVICE EX. A - PAGE 062

#### SUM-100

# SUMMONS (CITACION JUDICIAL)

NOTICE TO DEFENDANT: (AVISO AL DEMANDADO):

WELLS FARGO BANK HOME MORTGAGE; and FIRST AMERICAN LOANSTAR TRUSTEE SERVICES, LLC

YOU ARE BEING SUED BY PLAINTIFF: (LO ESTÁ DEMANDANDO EL DEMANDANTE):

ROBERT R. MORENO and SUSAN A. ADCOCK

FOR COURT USE ONLY (SOLO PARA USO DE LA CORTE)

NOTICE! You have been sued. The court may decide against you without your being heard unless you respond within 30 days. Read the information below

You have 30 CALENDAR DAYS after this summons and legal papers are served on you to file a written response at this court and have a copy court court cherk for a fee waiver form. If you do not file your response on time, you may lose the case by default, and your wages, money, and properly may be taken without further warning from the court.

There are other legal requirements. You may want to call an attorney right away. If you do not know an attorney, you may want to call an attorney referral service. If you cannot afford an attorney, you may be eligible for free legal services from a nonprofit legal services program. You can locate these nonprofit groups at the California Legal Services Web site (www.lawhelpcalifornia.org), the California Courts Online Self-Help Center (www.courtinfo.ca.gov/selfhelp), or by contacting your local count or county bar association. NOTE: The court has a statutory lien for waived fees and costs on any settlement or arbitration award of \$10,000 or more in a civil case. The court's lien must be paid before the court will dismiss the case. IAVISOI Lo han demandado. Si no responde dentro de 30 días, la corte puede decidir en su contra sin escuchar su versión. Lea la información a

Tiene 30 DÍAS DE CALENDARIO después de que le entreguen esta citación y papeles legales para presentar una respuesta por escrito en esta corte y hacer que se entregue una copia al demandante. Una carta o una llamada telefónica no lo protegen. Su respuesta por escrito tiene que estar en formato legal correcto si desea que procesen su caso en la corte. Es posible que haya un formulario que usted pueda usar para su respuesta. Puede encontrar estos formularios de la corte y más información en el Centro de Ayuda de las Cortes de Celifornia (www.sucorte.ca.gov), en la biblioteca de leyes de su condado o en la corte que le quede más cerca. Si no puede pagar la cuota de presentación, pida al secretario de la corte que le dé un formulario de exención de pago de cuotas. Si no presenta su respuesta a tiempo, puede perder el caso por incumplimiento y la corte le podrá quitar su sueldo, dinero y bienes sin más advertencia.

Hay otros requisitos legales. Es recomendable que llame a un abogado inmediatamente. Si no conoce a un abogado, puede llamar a un servicio de remisión a abogados. Si no puede pagar a un abogado, es posible que cumpla con los requisitos para obtener servicios legales gratuitos de un programa de servicios legales sin fines de lucro. Puede encontrar estos grupos sin fines de lucro en el sitio web de California Legal Services, (www.lawhelpcalifornia.org), en el Centro de Ayuda de las Cortes de California, (www.sucorte.ca.gov) o poniéndose en contacto con la corte o el colegio de abogados locales. AVISO: Por ley, la corte tiene derecho a reclamar las cuotas y los costos exentos por imponer un gravamen sobre cualquier recuperación de \$10,000 ó más de valor recibida mediante un acuerdo o una concesión de arbitraje en un caso de derecho civil. Tiene que pagar el gravamen de la corte antes de que la corte pueda desechar el caso.

The name and address of the court is:

(El nombre y dirección de la corte es): SAN DIEGO COUNTY SUPERIOR CT.

CASE NUMBER: (Número del Caso):

37-2010-00056256-CU-OR-NC

325 S. MELROSE AVE.

VISTA, CA 92081

The name, address, and telephone number of plaintiffs attorney, or plaintiff without an attorney, is: (El nombre, la dirección y el número de teléfono del abogado del demandante, o del demandante que no tiene abogado, es):

DATE: (Fecha)	JUI	<b>V</b> 1	4	2010		Clerk, by (Secretario)	C. Ter	Tiquex	, Deputy (Adjunto)
				a de esta	on behalf of (specify):  under:	Service of Summons, VED: You are served int. er the fictitious name of imporation) funct corporation) isociation or partnershipsociation or partnershipsociation or partnershipsociation.	(POS-01		-
	··-				by personal delivery on	(G810):			Page 1 of 1

orm Adopted for Mandatory Use Judicial Council of California SUM-100 [Rev. July 1, 2008]

SUMMONS

Code of Civil Procedure §§ 412.20, 465 www.countinfo.ca.gov

American LegalNet, Inc. www.FormsWorkflow.com

Case 3:10-cv-01467-JLS-BGS Document 1 Filed 07/14/10 PageID.69 Page 69 of 109

		СМ-010
ATTORNEY OR PARTY WITHOUT ATTORNEY (Name, State Ba	r number, and address):	FOR COURT USE ONLY
ATTORNEY OR PARTY WITHOUT ATTORNEY (Name, State Ban Newell E. Cumming, Esq. (SBN 89275)		
145 South Fig Street, Suite L		
Escondido, Ca 92025		
ĺ		
TELEPHONE NO.: (760-747-6600	FAX NO.: (760)747-6644	2012
ATTORNEY FOR (Name): Robert Moreno and		$\frac{2g_{ij}f_{ij}^{\alpha}f_{ij}}{f_{ij}^{\alpha}f_{ij}}$
SUPERIOR COURT OF CALIFORNIA, COUNTY OF STREET ADDRESS: 325 South Melrose I	an Diego	2019 JUNTO 10 See
MAILING ADDRESS: 325 South Melrose I	onve Orive	
CITY AND ZIP CODE: Vista, CA 92081		
BRANCH NAME: North County		
CASE NAME:		- 11: CA
Robert Moreno and Susan Adcock	v. Wells Fargo Home Mortgage	
CIVIL CASE COVER SHEET	Complex Case Designation	CASE NUMBER:
✓ Unlimited Limited		37-2010-00056256-CU-OR-NC
(Amount (Amount	Counter L Joinder	. JUDGE:
demanded demanded is	Filed with first appearance by defen	idant
exceeds \$25,000) \$25,000 or less)		·
	low must be completed (see instructions	on page 2).
Check one box below for the case type the		Provintensily Compley Chill I Missis-
Auto Tort	Contract  Breach of contract/warranty (06)	Provisionally Complex Civil Litigation (Cal. Rules of Court, rules 3.400–3.403)
Auto (22)	Rule 3.740 collections (09)	Antitrust/Trade regulation (03)
Uninsured motorist (46)		Construction defect (10)
Other PI/PD/WD (Personal Injury/Property Damage/Wrongful Death) Tort	Other collections (09)	Mass tort (40)
Asbestos (04)	Insurance coverage (18)	Securities litigation (28)
Product liability (24)	Other contract (37) Real Property	Environmental/Toxic tort (30)
Medical malpractice (45)	Eminent domain/inverse	Insurance coverage claims arising from the
Other PI/PD/WD (23)	condemnation (14)	above listed provisionally complex case
Non-PI/PD/WD (Other) Tort	Wrongful eviction (33)	types (41)
Business tort/unfair business practice (0	7) Other real property (26)	Enforcement of Judgment
Civil rights (08)	Unlawful Detainer	Enforcement of judgment (20)
Defamation (13)	Commercial (31)	Miscellaneous Civil Complaint
Fraud (16)	Residential (32)	RICO (27)
Intellectual property (19)	Drugs (38)	Other complaint (not specified above) (42)
Professional negligence (25)	Judicial Review	Miscellaneous Civil Petition
Other non-PI/PD/WD tort (35)	Asset forfeiture (05)	Partnership and corporate governance (21)
Employment	Petition re: arbitration award (11)	Other petition (not specified above) (43)
Wrongful termination (36)	Writ of mandate (02)	:
Other employment (15)	Other judicial review (39)	
2. This case is is is not con	nplex under rule 3.400 of the California R	Rules of Court. If the case is complex, mark the
factors requiring exceptional judicial man	<del></del>	
a. Large number of separately representations		er of witnesses
b Extensive motion practice raising	· ——·	with related actions pending in one or more courts
issues that will be time-consumir		nties, states, or countries, or in a federal court
c. Substantial amount of document	ary evidence f. L. Substantial i	postjudgment judicial supervision
3. Remedies sought (check all that apply): a	monetary b. nonmonetary:	declaratory or injunctive relief c. punitive
4. Number of causes of action (specify): 3		hammer is a second to the seco
5. This case is is is not a cla	ess action suit.	•
6. If there are any known related cases, file	•	may use form CM-015.)
Date: 6/14/2010		No Car
Newell E. Cumming	<b>A</b> >	174
(TYPE OR PRINT NAME)		(SIGNATURE OF PARTY OR AUTORNEY FOR PARTY)
	NOTICE	
• Plaintiff must file this cover sheet with the	first paper filed in the action or proceed	ing (except small claims cases or cases filed
	vveitare and institutions Code). (Cal. Ru	iles of Court, rule 3.220.) Failure to file may result
in sanctions.  • File this cover sheet in addition to any co	ver sheet required by local court rule.	
o If this case is complex under rule 3.400 e		ou must serve a copy of this cover sheet on all
other parties to the action or proceeding.	l- 0.740 and an analysis and all 1	4!!! h
<ul> <li>Unless this is a collections case under rule</li> </ul>	ie 3.740 or a complex case, this cover sh	neet will be used for statistical purposes only.

SUPERIOR COURT OF CALIFORNIA, COUNTY OF SAN DIEGO STREET ADDRESS: 325 S. Melrose	
MAILING ADDRESS: 325 S. Melrose CITY AND ZIP CODE: Visia, CA 92081 BRANCH NAME: North County TELEPHONE NUMBER: (760) 201-8028	
PLAINTIFF(S) / PETITIONER(S): Robert R. Moreno	
DEFENDANT(S) / RESPONDENT(S): Susan A. Adcock	
MORENO VS. ADCOCK	
NOTICE OF CASE ASSIGNMENT	CASE NUMBER: 37-2010-00056256-CU-OR-NC

Judge: Earl H. Maas, III

Department: N-28

COMPLAINT/PETITION FILED: 06/14/2010

# CASES ASSIGNED TO THE PROBATE DIVISION ARE NOT REQUIRED TO COMPLY WITH THE CIVIL REQUIREMENTS LISTED BELOW

IT IS THE DUTY OF EACH PLAINTIFF (AND CROSS-COMPLAINANT) TO SERVE A COPY OF THIS NOTICE WITH THE COMPLAINT (AND CROSS-COMPLAINT).

ALL COUNSEL WILL BE EXPECTED TO BE FAMILIAR WITH SUPERIOR COURT RULES WHICH HAVE BEEN PUBLISHED AS DIVISION II, AND WILL BE STRICTLY ENFORCED.

TIME STANDARDS: The following timeframes apply to general civil cases and must be adhered to unless you have requested and been granted an extension of time. General civil consists of all cases except: Small claims appeals, petitions, and unlawful detainers.

COMPLAINTS: Complaints must be served on all named defendants, and a CERTIFICATE OF SERVICE (SDSC CIV-345) filed within 60 days of filing. This is a mandatory document and may not be substituted by the filing of any other document.

**DEFENDANT'S APPEARANCE:** Defendant must generally appear within 30 days of service of the complaint. (Plaintiff may stipulate to no more than a 15 day extension which must be in writing and filed with the Court.)

**DEFAULT:** If the defendant has not generally appeared and no extension has been granted, the plaintiff must request default within 45 days of the filing of the Certificate of Service.

THE COURT ENCOURAGES YOU TO CONSIDER UTILIZING VARIOUS ALTERNATIVES TO LITIGATION, INCLUDING MEDIATION AND ARBITRATION, PRIOR TO THE CASE MANAGEMENT CONFERENCE. MEDIATION SERVICES ARE AVAILABLE UNDER THE DISPUTE RESOLUTION PROGRAMS ACT AND OTHER PROVIDERS. SEE ADR INFORMATION PACKET AND STIPULATION.

YOU MAY ALSO BE ORDERED TO PARTICIPATE IN ARBITRATION PURSUANT TO CCP 1141.10 AT THE CASE MANAGEMENT CONFERENCE. THE FEE FOR THESE SERVICES WILL BE PAID BY THE COURT IF ALL PARTIES HAVE APPEARED IN THE CASE AND THE COURT ORDERS THE CASE TO ARBITRATION PURSUANT TO CCP 1141.10. THE CASE MANAGEMENT CONFERENCE WILL BE CANCELLED IF YOU FILE FORM SDSC CIV-359 PRIOR TO THAT HEARING

# **EXHIBIT B**

Case 3:10-cv-01467-JLS-BGS Document 1 Filed 07/14/10 PageID.72 Page 72 of 109

NOTICE OF EX PARTE APPLICATON FOR TEMPORARY RESTRAINING ORDER

27

28

EX. B - PAGE 067

the Court for the issuance of a temporary restraining order against WELLS FARGO BANK, N.A, aka WELLS FARGO HOME MORTGAGE, and FIRST AMERICAN LOANSTAR TRUSTEE SERVICES, LLC baring these defendants from proceeding with the Trustee's sale of Plaintiffs' home on May 17, 2010.

This Ex Parte Application is and will be based upon this Notice of Ex Parte Application, Ex Parte Application and Memorandum of Points and Authorities, Complaint to Enjoin Foreclosure and for Declaratory Relief, Declaration by Susan A. Adcock, Declaration by Newell E. Cumming, Esq., the pleadings, records and files in this action, and on any argument that may be presented at the hearing of this matter, and on any other matter that the Court deems appropriate.

DATED: June 14, 2010

LAW OFFICES OF NEWELL E. CUMMING

By:

Newell E. Cumming, Esq.

Attorney for Plaintiffs Robert R. Moreno and

Susan A. Adcock

ORDER TO SHOW CAUSE AND TEMPORARY RESTRAINING ORDER

EX. B - PAGE 069

Case 3:10-cv-01467-JLS-BGS Document 1 Filed 07/14/10 PageID.74 Page 74 of 109

9

11 12

10

13 14

15

16

17

18 19

20

21 22

23

24 25

26 27

As summarized below, the amount of business done last year by Plaintiffs in their automobile repair business decreased as the year progressed. When their ability to make timely monthly mortgage payments was adversely affected by the slow-down in their business, Plaintiffs Instead of exploring contacted Wells Fargo to discuss a possible loan modification solution. what workout options may be available, Defendants began their long history of responding to Plaintiffs' requests by repeatedly asking Plaintiffs to supply the financial and other personal information, which has been provided by Plaintiffs to Defendants at least three times.

More importantly, Wells Fargo has never provided to Plaintiffs any specific information about what type(s) of loan modification options they would qualify for. And, no specific loan modification offer has ever been made by Wells Fargo. Even after Plaintiffs' counsel was retained to provide assistance, Wells Fargo has still not provided details about the options that may be available, or made any effort to discuss such options. Instead, on March 15, 2010 Wells Fargo sent a letter addressed to Plaintiffs stating the following:

"We're writing to provide you with the results of our efforts to find a solution that might help with the mortgage payment challenges you're facing. . . . Unfortunately, after carefully reviewing the information you've provided, we are unable to adjust the terms of This decision was made because you did not provide us with all of the information needed within the time frame required per your trial modification period For that reason, you have not been approved for a mortgage loan workout plan. modification.

Plaintiffs do not know what the words "trial modification period workout plan" refer to, and no details regarding such a "plan" have been communicated to Plaintiffs.

Notwithstanding numerous telephone and written communications to Wells Fargo requesting the opportunity to discuss a loan modification, Plaintiffs received a Notice of Default Declaration dated January 11, 2010 from First American LoanStar Trustee Services, LLC ("LoanStar"), who is acting as Trustee on behalf of Wells Fargo. A true and correct copy of the

Notice of Default is attached to the Complaint as Exhibit "L". In that Declaration, executed by a Wells Fargo representative, it is represented that Wells Fargo has contacted my Clients to "explore options for the borrower to avoid foreclosure", as required by California Civil Code §2923.5 et seq. and/ or has exercised "due diligence to contact the borrower." However, that representation is not true, and neither of these pre-conditions has been met by Wells Fargo, as confirmed by Counsel's numerous prior communications to Defendants.

Now, on or about April 27, 2010, Wells Fargo has issued a Notice of Trustee's Sale, which necessitated this request for the Court's assistance.

The trustee's sale is set to occur next Saturday, May 15, 2010, at 10:00 a.m.

As mentioned above, the undersigned counsel was retained by Plaintiffs to assist with their efforts to work out a loan modification agreement whereby the Plaintiffs may keep their home and avoid foreclosure. The accompanying complaint and request for a temporary restraining order are essentially a request for the Court's assistance, by which Wells Fargo will be compelled to finally discuss, in a real and meaningful way, what options may exist so that the Plaintiffs can keep their home during this difficult financial period.

## II. FACTUAL BACKGROUND

Plaintiffs moved into their home at 14007 Bernabeo Court in Valley Center, California in November 2006. The mortgage lender was, and continues to be, Wells Fargo Home Mortgage (aka Wells Fargo Bank, N.A.) (collectively "Wells Fargo"), and Wells Fargo's trustee is American LoanStar Trustee Services, LLC ("LoanStar").

Beginning in early 2009, Plaintiffs began suffering a slow-down in the amount of business that they were doing in their automobile repair business located in Valley Center, California. In June 2009, the Plaintiffs informed Wells Fargo that they were having trouble making the monthly

mortgage payments because of a reduction in their income. The Plaintiffs also told Wells Fargo that they were trying to stay in their home, and were seeking a loan modification, which would enable them to remain in their home. To that end, the Plaintiffs requested, but never received, information from Wells Fargo about what Loan Modification options were available.

For almost ten (10) months after their initial request, Plaintiffs have been attempting to obtain from Wells Fargo information about possible loan workout arrangements which would enable them to remain in their home. Notwithstanding such numerous requests by Plaintiffs and their counsel, Wells Fargo has never provided any substantive information about such workout options.

Instead, Wells Fargo has made repeated requests for the same financial information, which Plaintiffs have provided to Wells Fargo at least three times. In several instances, such as after a period of time that would pass without hearing back from Wells Fargo, a letter from Wells Fargo would be received which again requested updated financial information. The reason for the updated information being needed, according to Wells Fargo, was because the earlier financial information provided by Plaintiffs had become too old, even though any delays after the information was provided by Plaintiffs were caused solely by the inaction of Wells Fargo.

A detailed history, and attached exhibits of the written communications between Plaintiffs and Wells Fargo, with regard to the efforts by the Plaintiffs and Counsel to obtain information about a possible loan modification, is provided in Plaintiffs' Complaint, and for the sake of brevity is not repeated here. In sum, Counsel's efforts to secure on behalf of Plaintiffs information about loan modifications began on or about July 20, 2009, when Counsel sent a letter to Wells Fargo, with the Plaintiffs' signatures, notifying it of Counsel's legal representation and authorizing Wells

Fargo to work directly with the undersigned. It became apparent that all such efforts have failed when Plaintiffs received the above-described Notice of Trustee's Sale.

Prior to Counsel being retained, Wells Fargo had told Plaintiffs, in a letter dated July 9, 2009, that "the request for loan modification has been denied" because the "request would be outside of your investor guidelines." After receiving that letter, Counsel was retained.

Notwithstanding months of effort by Plaintiffs and Counsel, including numerous telephone and written communications to Wells Fargo requesting the opportunity to discuss a loan modification, Plaintiffs received a Notice of Default Declaration dated January 11, 2010 from First American LoanStar Trustee Services, LLC ("LoanStar"), the Trustee acting on behalf of Wells Fargo. Included in the Declaration that accompanied the Notice of Default was the representation by Wells Fargo that it had contacted the Plaintiffs to "explore options for the borrower to avoid foreclosure", as required by California Civil Code §2923.5 et seq. and/ or has exercised "due diligence to contact the borrower." However, neither representation is true, and neither of these pre-conditions has been met by Wells Fargo, as confirmed by Counsel's numerous prior communications to Defendants.

In spite of the repeated efforts by Plaintiffs and their Counsel, Wells Fargo has never provided any specific information regarding what loan modification(s) may be available to the Plaintiffs. Instead, as previously mentioned, the only communications from Wells Fargo were the repeated requests for the same financial information, which has been provided to Wells Fargo at least three times.

After receiving a copy of the Notice of Default, Counsel again wrote to Wells Fargo in a letter dated February 9, 2010 to again advise Wells Fargo that it is the Plaintiffs' desire to explore what loan workout options may be available. In that letter, Counsel also advised Wells Fargo

that because of its failure to explore in good faith any loan modification possibilities, it is the intention of Plaintiffs to seek injunctive relief against Wells Fargo if the underlying default is pursued by Defendants without determining what loan modifications options may be available to Plaintiffs. Notwithstanding this notification to Wells Fargo, the Defendants have still not provided any meaningful discussion regarding this subject. Although it is unknown to Plaintiffs what the underlying reason is as to why Wells Fargo has never provided detailed information regarding what loan modifications may be available. From the Plaintiffs perspective, it appears that the Defendants are dysfunctional in its dealings with financially struggling homeowners, even to the point of becoming engaged in bad faith conduct.

As one example of the fruitless, and frustrating, conduct by Wells Fargo in response to Plaintiffs' efforts, a series of three letters, all dated March 1, 2010, were received by Plaintiffs from Wells Fargo. One of these letters thanked Plaintiffs (i.e., their Counsel) for "taking the time to speak with us today."

The letter went on to say that Wells Fargo values the Plaintiffs as customers, but needs "additional financial information to determine what option is best suited for [Plaintiffs'] situation."

In a second letter of that date, Wells Fargo advised Plaintiffs that their information has been forwarded to the Loss Mitigation/Collections department for review.

A third letter, also dated March 1, 2010, was sent by LoanStar confirming that the information sent by Plaintiffs has been forwarded to Wells Fargo for "review and response."

Finally, after Counsel's efforts to have a substantive telephone conversation with a Wells Fargo representative, at least with regard to learning of the status of their request for a loan modification, Wells Fargo sent a letter dated March 15, 2010, wherein the following was stated:

"Unfortunately, after carefully reviewing the information you provided, we are unable to adjust the terms of your mortgage. This decision was made because you did not provide us with all the information needed within the time frame required per your initial

**5** 

trial modification period workout plan. For that reason, you have not been approved for a mortgage loan modification."

In that Plaintiffs have never been offered by Wells Fargo any information regarding a "trial modification period workout plan," it is unclear as to what this reference by Defendants refers.

A true and correct copy of this letter from Wells Fargo is attached to the Complaint as Exhibit "O".

As if to further frustrate the Plaintiffs, about one month later Wells Fargo sent a letter, dated April 16, 2010, to Counsel wherein Wells Fargo states that they "were previously advised that the above referenced mortgagor has retained your office to represent them," and asks that The letter that asks that Counsel "confirm that your office still represents the mortgagor(s)."

A true and correct copy of this letter from Wells Fargo is attached to the Complaint as Exhibit "P".

Shortly after receiving this letter, Plaintiffs received Wells Fargo's Notice of Trustee's Sale, dated April 27, 2010.

A true and correct copy of this letter from Wells Fargo is attached to the Complaint as Exhibit "Q".

In filing their Complaint and accompanying request for a temporary restraining order, Plaintiffs acknowledge that the Defendants are not obligated to provide a loan modification that is unreasonable, or unfair to either Wells Fargo or the Plaintiffs. However, Plaintiffs do argue that the Defendants are under an obligation to act in good faith and fair dealing with regard to Plaintiffs' request for consideration of a possible loan workout, and in this regard, have failed to comply with California law.

III.

## <u>A TEMPORARY RESTRAINING ORDER IS APPROPRIATE IN THIS MATTER</u>

A temporary restraining order ("TRO") is appropriate as an interim measure by the Court to prevent great or irreparable injury to the Plaintiffs pending the hearing on an application for a preliminary injunction. (Code of Civil Proc. ("CCP") §527(c) (Biasca v. Superior Court (1924) 194 C 366).

Under California law, California homeowners with secured loans made between January 1, 2003 and December 31, 2007 must first be provided by the trustee or beneficiary the opportunity for a meet and confer with the homeowner to assess his/her financial situation and explore options to avoid foreclosure. (California Mortgages, Deeds of Trust, and Foreclosure Litigation, Fourth Ed., Bernhardt, Roger, at §7.25 et seq., CEB Publication, 2010) In the present case, no meaningful or good faith effort has been made by Defendants to meet and confer with Plaintiffs, or to discuss what loan modification options may be available to the Plaintiffs.

The Court is empowered to issue provisional relief, including a temporary restraining order and/or a preliminary injunction, when the plaintiff alleges that great and irreparable injury will result from the sale of the property, and in compensation of such injury money damages are inadequate and/or very difficult to ascertain. (CCP §526(a), et seq.)

It is well established law that real property is considered unique, and therefore money damages may be inadequate as a remedy for the loss of such property through foreclosure. The presumption of uniqueness under Civil Code ("CC") §3387 is conclusive for single-family residences, such as Plaintiffs' home. (California Mortgages, Deeds of Trust, and Foreclosure Litigation, id., at §7.27).

Civil Code §3422 authorizes injunction relief to prevent the breach of an obligation when, inter alia, pecuniary compensation would not afford adequate relief or where money damages are inadequate or difficult to ascertain. In addition, relief is appropriate when, as in the present instance, the foreclosure sale should not proceed until Defendants have complied with California law. (California Mortgages, Deeds of Trust, and Foreclosure Litigation, id., at §7.25).

A party may seek to enjoin a trustee's sale based upon either a challenge to the claim itself, or upon a challenge to the trustee's collections procedures, as in the instant case. (Crummer v. Whitehead, (1964) 230 CA2d 264) Among the grounds for enjoining a trustee's sale, at least through a temporary restraining order, is a claim by Plaintiffs that the Defendants failed to adhere to the required procedural steps, including failing to explore and/or discuss in good faith what options may be available to prevent this foreclosure. As mentioned above, Wells Fargo stated in its Declaration that it had "explored options for the borrower to avoid foreclosure", as required by California Civil Code §2923.5 et seq. This representation by Wells Fargo is not true. Instead, the Defendants have failed, for reasons unknown to Plaintiffs or their Counsel, to first provide Plaintiffs with an opportunity for a meet and confer with Defendants to assess the Plaintiffs financial situation and to explore options to avoid foreclosure. As a result of Wells Fargo's failure to do so, as well as its false representation, Plaintiffs are now requesting that the Court stay the intended sale of the property until Wells Fargo complies with California law.

III.

## CONCLUSION

For the foregoing reasons, Plaintiffs respectfully request that the Court issue a temporary restraining order which will prevent the Plaintiffs from suffering irreparable harm that would result from the sale of their home without first having the opportunity to discuss with the Defendants a possible loan modification. Although it is presently unknown why Defendants failed to discuss or follow through with Plaintiffs' multiple requests for loan modification options, it is hoped that the accompanying Complaint and supporting documents will cause Defendants to ///

23

24

25

meet and confer in good faith with Plaintiffs and take reasonable steps to provide information about what options may be available. Respectfully submitted, DATED: June 14, 2010 LAW OFFICES OF NEWELL E. CUMMING By: Newell E. Cumming, Esq. Attorney for Plaintiffs Robert R. Moreno and 9. Susan A. Adcock -10-

Case 3:1<u>0-cv-0</u>1467-JLS-<u>B</u>GS Document 1 Filed 07/14/10 PageID.84 Page 84 of 109

- 3. The reason we needed to obtain a loan modification relates to a slow-down beginning in early 2009 in my husband's automobile repair business located in Valley Center, California. Specifically, in July 2009, we informed Wells Fargo that we were having trouble making the monthly mortgage payments because of a reduction in our income. We also told Wells Fargo that we prefer to obtain a loan modification which would enable us to remain in our home. To that end, we requested information from Wells Fargo about what Loan Modification options were available.
- 4. In response to our early requests for information regarding a loan modification, Wells Fargo responded to us by letter dated July 9, 2009, in which it was stated simply that "the request for loan modification has been denied" because the "request would be outside of your investor guidelines." A true and correct copy of this letter from Wells Fargo is attached hereto as Exhibit "A", and by this reference is incorporated into and made a part of this complaint. After receiving the July 9, 2009 response described above, we decided to retain Counsel to assist with our efforts to obtain a Loan Modification. Attorney Newell Cumming has represented my husband's business since about 2004.

-2-

- Since about July 2009, our Counsel has been aggressively trying to find out and discuss with Wells Fargo information about possible loan modifications. With our consent, on or about July 20, 2009, Counsel sent written notification to Wells Fargo advising them that we had retained an attorney in this matter. This would be the beginning of a long and frustrating effort by us and our attorney to have a substantive conversation with a Wells Fargo representative regarding the options that may be available for modifying our loan.
- 6. For approximately two months after the above-described letter was sent by Counsel advising Wells Fargo of the legal representation, we received no response from the bank. Finally, in late September 2009, a letter was received from Wells Fargo confirming that they are able to discuss the our mortgage loan with Counsel.
- 7. As Counsel and Wells Fargo representatives would exchange written communications or talk on the telephone, our attorney would keep us informed of his efforts and Wells Fargo's responses. Although we had already provided Wells Fargo with the requested financial information before Counsel was retained, we provided additional information to Wells Fargo, as they requested. For example, in Counsel's letter dated October 14, 2009, additional financial information regarding our monthly income and expenses, and monthly account statements, was forwarded to Wells Fargo.
- 8. Notwithstanding the efforts by me and my husband, and our attorney, we received a letter from Wells Fargo, dated January 7, 2010, which had been sent to only us and not our attorney. In this letter, Wells Fargo advised us that our mortgage has been referred "to our attorney with instructions to begin foreclosure proceedings." Wells Fargo also stated that the entire balance is due and payable to Wells Fargo. About one week later, Wells

1

9 10 11

9.

13 14 15

12

17 18

16

19 20

21 22

23

24 25

26

27 28 Fargo sent another letter, dated January 15, 2010, which was essentially similar to the In this letter, Wells Fargo acknowledged that the earlier form letters sent by the bank. Plaintiffs are in "active review [sic] our Loss Mitigation/Collections department to determine which workout options are available for the [Plaintiffs'] loan." In this same letter, Wells Fargo also stated, apparently in response to a prior letter from Counsel, that Wells Fargo would like to offer their regrets that they "did not meet [our] Wells Fargo also noted in this letter that "the review process servicing expectations." may be time consuming and we thank you for your cooperation, patience, and willingness to provide us with the necessary information to fully complete our review."

In spite of our efforts, including numerous telephone and written communications to Wells Fargo requesting the opportunity to discuss a loan modification, we received a Notice of Default Declaration dated January 11, 2010 from First American LoanStar Trustee Services, LLC ("LoanStar"), who is acting as Trustee on behalf of Wells Fargo. and correct copy of the Notice of Default is attached hereto as Exhibit "L". In that Declaration, executed by a Wells Fargo representative, it is represented that Wells Fargo has contacted us to "explore options for the borrower to avoid foreclosure", as required by California Civil Code §2923.5 et seq. and/ or has exercised "due diligence to contact the borrower." However, this representation is not true, and to the best of my knowledge, neither of these pre-conditions has been met by Wells Fargo, as confirmed by Counsel's numerous prior communications to Defendants. Wells Fargo has never provided any specific information to us regarding what loan modification(s) may be available. Instead, the only communications from Wells Fargo were the repeated requests for the same financial information, which has been provided to Wells Fargo at least three times.

10.

After receiving a copy of the Notice of Default, Counsel again wrote to Wells Fargo in a
letter dated February 9, 2010. In this letter, Counsel again advised Wells Fargo that it is
our desire to explore what loan workout options may be available. Counsel also again
stated that we very much want to remain in our home, and it is for that reason that Counsel
was retained to attempt to facilitate a loan modification that would be acceptable to both
parties, and which would enable us to keep our home. To further emphasize the efforts
we had been making to work out an arrangement that would allow them to keep our home
Counsel reminded Wells Fargo that over a period of more than seven months numerous
letters have been written requesting a meaningful discussion regarding information about
loan modification options for us. However, even after months of effort by us and our
attorney, Wells Fargo has never provided this information.

11. On or about we received a letter dated March 15, 2010 from Wells Fargo, wherein it was stated that:

"Unfortunately, after carefully reviewing the information you provided, we are unable to adjust the terms of your mortgage. This decision was made because you did not provide us with all the information needed within the time frame required per your initial trial modification period workout plan. For that reason, you have not been approved for a mortgage loan modification."

In that we have never been offered by Wells Fargo any information regarding a "trial modification period workout plan," it is unclear as to what this reference means. . A true and correct copy of this letter from Wells Fargo is attached hereto as Exhibit "O".

Shortly after receiving this letter, Plaintiffs received Wells Fargo's Notice of Trustee's Sale, dated April 27, 2010. A true and correct copy of this letter from Wells Fargo is attached hereto as Exhibit "O".

DECLARATION BY SUSAN A. ADCOCK

EX. B - PAGE 084

Document 1 Filed 07/14/10 PageID.89 Page 89 of 109

Case 3:10-cv-01467-JLS-<u>B</u>GS

Case 3:10-cv-01467-JLS-BGS Document 1 Filed 07/14/10 PageID.90 Page 90 of 109

3.

- I am a California attorney employed by the Law Offices of Newell E. Cumming, PC, and am the counsel of record for Plaintiffs Robert R. Moreno ("Moreno") and Susan A. Adcock (collectively "Plaintiffs") in the above-entitled action. My law office has been representing Moreno and his company Automotive Specialists, LLC in various legal matters since approximately 2004.
- In early 2009, I was advised by Plaintiffs that their were experiencing a slow-down in the amount of business that they were doing in their automobile repair business located in Valley Center, California, I was also advised by Plaintiffs that they had informed Wells Fargo Bank N.A. ("Wells Fargo"), their mortgage company, that they were having trouble making the monthly mortgage payments because of a reduction in their income, and that they would like to know what types of loan modifications may be available to them so that they would be able to remain in their home, as they preferred. To that end, I was advised by the Plaintiffs that they had specifically requested this information from Wells Fargo, but had not received any substantive response. Instead, in response to the Plaintiffs' request for information regarding a loan modification, Wells Fargo responded that the request for a loan modification was denied" because the "request would be outside of [Plaintiffs'] investor guidelines." A true and correct copy of this letter from Wells Fargo is attached hereto as Exhibit "A".
- 4. After receiving the July 9, 2009 response described above, Plaintiffs retained my office to assist with their efforts to obtain a loan modification. On or about July 20, 2009, I sent Wells Fargo written notification advising them that the Plaintiffs had retained counsel in

this matter. A true and correct copy of this letter from me to Wells Fargo is attached hereto as Exhibit "B".

For approximately two months after the above-described letter of representation was sent, no response was received from Wells Fargo. Eventually, a letter dated September 24, 2009 was received from Wells Fargo confirming that they had received my letter and were therefore able to discuss the Plaintiffs' mortgage loan with me. However, after stating in the letter that Wells Fargo is providing information regarding this matter, the letter goes on to state the following:

"Thank you for taking the time to write us regarding [the Plaintiffs'] situation and the expected difficulties they face in keeping their loan current. Regrettably, only the representatives in our Collections Department have the specialized training and authority to establish workout arrangements. Due to the time sensitive nature of these arrangements, Wells Fargo Home Mortgage requires that all workout options first be discussed over the telephone with a Collections representative. Therefore, it is imperative for you or the homeowners to call our Collections Department to determine what options are available to assist you in preventing their loan from going farther into default."

Upon receipt of this letter, which is attached hereto as Exhibit "C", and by this reference is incorporated into and made a part of this complaint, I began what would become a lengthy and ultimately fruitless effort to have a substantive conversation with a Wells Fargo representative regarding the options that may be available for my clients to modify their loan.

6. During the days immediately following receipt of the above-described September 24, 2009
letter from Wells Fargo, I contacted Wells Fargo and had several telephone
conversations with its representative. Although the Plaintiffs had already provided Wells

7.

Fargo with the requested financial information before I was retained, Wells Fargo again requested Plaintiffs' financial information about the Plaintiffs was requested by Wells Fargo. In response to the request, I forwarded to Wells Fargo the requested information, as confirmed in my letter of October 14, 2009. The additional financial information included the Plaintiffs' monthly income and expenses, and monthly bank account statements. A true and correct copy of this letter from me to Wells Fargo is attached hereto as Exhibit "D".

Approximately one month later, Plaintiffs received a letter from Wells Fargo dated November 15, 2009, which was a form-type letter which simply notified Plaintiffs that they were past due in their mortgage payments. A true and correct copy of this letter from me to Wells Fargo to me is attached hereto as Exhibit "E", and by this reference is incorporated into and made a part of this complaint. The next correspondence to be received by my office from Wells Fargo was dated December 10, 2009, which was essentially the same letter as sent by Wells Fargo on or about September 24, 2009, described above. In this letter, Wells Fargo once again said that I should contact Wells Fargo, but this time the letter instructed that I contact the Loss Mitigation/Collections A true and correct copy of this letter from Wells Fargo to Department, which I did. me is attached hereto as Exhibit "F". On the day after their December 10 letter, Wells Fargo wrote another letter to my office, dated December 11, 2009. In this letter, Wells Fargo stated the following:

"We were previously advised that the above referenced mortgagor has retained your office to represent them. Please confirm that your office still represents the mortgagor(s)."

-4.

28

23

24

25

A true and correct copy of this letter from Wells Fargo to me is attached hereto as Exhibit "G".

- After receipt of Wells Fargo's December 11, 2009 letter, I contacted Wells Fargo and talked to a "Natalie" in the Loss Mitigation Department on or about December 16, 2009. Similar to Wells Fargo's prior requests, Natalie said that the Plaintiffs would have to again Natalie was unable to confirm whether Wells send the requested financial information. Fargo had received the information previously sent by me two months earlier in October 2009. Natalie also informed me that Wells Fargo required (again) a signature from the Plaintiffs confirming that I do represent the Plaintiffs. Pursuant to the requests from Natalie, I sent Wells Fargo a letter on or about December 21, 2009 with updated financial information about the Plaintiffs, including copies of Plaintiffs' balance sheets, profit and loss statements, and current pay stubs, as well as another signature by Moreno. In the letter's conclusion, I confirmed that Natalie had represented that after reviewing the enclosed information Wells Fargo would contact me to discuss the available Loan Modifications. A true and correct copy of this letter from me to Wells Fargo is attached hereto as Exhibit "H".
- As of January 4, 2010, no response was received from Wells Fargo, and no effort was made by Wells Fargo to contact Plaintiffs or my office. Not having heard back from Wells Fargo, I sent the bank a follow-up letter. In this January 4 letter, I expressed the frustration with Wells Fargo's repeated requests for the same information, even after the

-5-

25

26

27

28

10.

either Plaintiffs or their counsel. In the letter, I wrote the following:

"Even after complying with Wells Fargo's repeated requests for the same information, [Counsel] still has not been contacted by your bank so that a meaningful and substantive discussion can be had to determine which loan modification options are available to" Plaintiffs.

The letter concludes with the following statement:

"As such, it is imperative that Wells Fargo contact [Counsel] without delay so that [the Plaintiffs] can determine what options are available to ensure that they remain in their home."

A true and correct copy of this letter from me to Wells Fargo is attached hereto as Exhibit "I".

Two days after I sent my January 4, 2010 letter, another letter was received from Wells Fargo, dated January 7, 2010. In this letter, which was sent to only the Plaintiffs, Wells Fargo advised the Plaintiffs that their mortgage has been referred "to our attorney with instructions to begin foreclosure proceedings." As is customary in such letters, Wells Fargo also stated that the entire balance is due and payable to Wells Fargo. correct copy of the Wells Fargo letter dated January 7, 2010 is attached hereto as Exhibit "J". About one week later, Wells Fargo sent another letter, dated January 15, 2010, which was essentially similar to the earlier form letters sent by the bank. In this letter. Wells Fargo acknowledged that the Plaintiffs are in "active review [sic] our Loss Mitigation/Collections department to determine which workout options are available for the [Plaintiffs'] loan." Oddly, in the same letter, Wells Fargo also stated, apparently in response to a prior letter from me, that Wells Fargo would like to offer their regrets that

11.

they "did not meet [Plaintiffs'] servicing expectations." Wells Fargo also noted in this letter that "the review process may be time consuming and we thank you for your cooperation, patience, and willingness to provide us with the necessary information to fully A true and correct copy of the Wells Fargo letter dated January complete our review." 14, 2010 is attached hereto as Exhibit "K".

Notwithstanding numerous telephone and written communications to Wells Fargo requesting the opportunity to discuss a Loan Modification, Plaintiffs received a Notice of Default Declaration dated January 11, 2010 from First American LoanStar Trustee Services, LLC ("LoanStar"), who is acting as Trustee on behalf of Wells Fargo. and correct copy of the Notice of Default is attached hereto as Exhibit "L", and by this reference is incorporated into and made a part of this complaint. In that Declaration, executed by a Wells Fargo representative, it is represented that Wells Fargo has contacted my Clients to "explore options for the borrower to avoid foreclosure", as required by California Civil Code §2923.5 et seq. and/ or has exercised "due diligence to contact the However, that representation is not true, and neither of these pre-conditions borrower." has been met by Wells Fargo, as confirmed by my numerous prior communications to Notwithstanding the repeated efforts by Plaintiffs and me, Wells Fargo has Defendants. never provided any specific information regarding what loan modification(s) may be Instead, the only communications from Wells Fargo were the available to the Plaintiffs. repeated requests for the same financial information, which has been provided to Wells Fargo at least three times.

27

21

22

23

24

25

26

27

28

12.

After receiving a copy of the Notice of Default, I again wrote to Wells Fargo in a letter dated February 9, 2010. In this letter, I advised Wells Fargo that it is the Plaintiffs' desire to explore what loan workout options may be available. I also again stated that the Plaintiffs very much want to remain in their home, and it is for that reason that my office was retained to attempt to facilitate a loan modification that would be acceptable to both To further parties, and which would enable these homeowners to remain in their home. emphasize the efforts Plaintiffs were making to work out an arrangement that would allow them to keep their home, I also reminded Wells Fargo that over a period of more than seven months numerous letters have been written requesting a meaningful discussion regarding Loan Modification options for the Plaintiffs. In my February 9 letter, I noted that I had already written letters to Wells Fargo on July 20, 2009, July 29, 2009, September 11, 2009, October 14, 2009, November 23, 2009, December 21, 2009, and January 4, I further referenced the various telephone discussions I had with different Wells 2010. For example, as describe above, on or about December 16, 2009 I Fargo representatives. talked to a Natalie in Wells Fargo's Loss Mitigation/Collections Department. During the conversation with her, I was told that after Wells Fargo receives the additional information requested. Plaintiffs will be contacted with information about the possible types of However, even after months of effort by Plaintiffs and their mortgage modifications. attorney, Wells Fargo has never provided information about what specific types of Loan Modifications may be available to the Plaintiffs. Given the failure of Wells Fargo to properly respond to the Plaintiffs requests for Loan Modification options, it appeared to my that Wells Fargo was engaged in acts of bad faith by their failure to deal with Plaintiffs

13.

in any meaningful and/or substantive way. This fact became apparent when Plaintiffs received the Notice of Default without ever learning from Wells Fargo about possible loan workout solutions. In my February 9 letter, Me also advised Wells Fargo that because of its failure to explore in good faith any loan modification possibilities, it is the intention of Plaintiffs to seek injunctive relief against Wells Fargo if the underlying default is pursued by Defendants without determining what loan modifications options may be available to Notwithstanding this notification to Wells Fargo, the Defendants have still not Plaintiffs. provided any meaningful discussion regarding this subject. A true and correct copy of my letter of February 9, 2010 to Wells Fargo is attached hereto as Exhibit "M".

Following my February 9, 2010 letter described above, Plaintiffs received additional letters One of these letters, dated March 1, 2010, Wells Fargo thanked the from Wells Fargo. Plaintiffs (i.e. their attorney) for "taking the time to speak with us today." went on to say that Wells Fargo values the Plaintiffs as customers, but needs "additional financial information to determine what option is best suited for [Plaintiffs'] situation." Wells Fargo also sent another letter, of the same March 1, 2020 date. This letter was identical to earlier Wells Fargo letters wherein it was stated that the Plaintiffs' information has been forwarded to the Loss Mitigation/Collections Department for their review. third letter, also dated March 1, 2010, was sent by LoanStar confirming that the information sent by Plaintiffs has been forwarded to Wells Fargo for "review and response." True and correct copies of these three letters from Defendants are collectively attached hereto as Exhibit "N".

25

14.

On the same date as the letters in Exhibit "N" were written by Defendants, I talked by
telephone to several Wells Fargo representatives. One of these representatives, Heather
Duffy, advised me that her records indicated that the Plaintiffs' request for a Loan
Modification is "not in active review at this time." Ms. Duffy was unable to explain why
this was so. In an effort to learn why the Plaintiffs' request for a Loan Modification
was not being actively reviewed, I also talked to two other Wells Fargo representatives
One of these individuals, by the name of Linda, was in Wells Fargo's Los
Mitigation/Collections Department. Linda stated that she was not sure why the Plaintiffs
request was not in active review.  In another telephone conversation with a third Well
Fargo individual, by the name of Kris, I was advised that the Loan Modification request
can sometimes take up to sixty (60) days. I informed this individual that the Plaintiff
efforts had actually being ongoing for many months, but nothing further of help wa
offered during the conversation.

15. After my unsuccessful efforts to have a telephone conversation with a Wells Fargo representative who could be of assistance, at least in advising the Plaintiffs of the status of their request for a Loan Modification, a letter dated March 15, 2010 was received by Plaintiffs. In this letter, Wells Fargo stated the following:

"Unfortunately, after carefully reviewing the information you provided, we are unable to adjust the terms of your mortgage. This decision was made because you did not provide us with all the information needed within the time frame required per your initial trial modification period workout plan. For that reason, you have not been approved for a mortgage loan modification."

In that Plaintiffs have never been offered by Wells Fargo any information regarding a "trial modification period workout plan," it is unclear as to what this reference by Defendants

16.

17.

refers. A true and correct copy of this letter from Wells Fargo is attached hereto as Exhibit "O".

- About one month after the Wells Fargo letter of March 15, I received another letter from Defendants, this one dated April 16, 2010. In this letter, Wells Fargo states that they "were previously advised that the above referenced mortgagor has retained your office to represent them." The letter that asks that I "confirm that your office still represents the mortgagor(s)." Shortly after receiving this letter, Plaintiffs received Wells Fargo's Notice of Trustee's Sale, dated April 27, 2010, which stated that the Plaintiffs' home would be sold at public auction on May 17, 2010 ("Sale"). A true and correct copy of the Notice of Sale is attached hereto as Exhibit "P".
  - Upon receiving the Notice of Sale, I sent a letter to Wells Fargo and LoanStar, on or about May 6, 2010, advising them of my clients' intention to seek a temporary restraining order and/or preliminary injunction to stop the intended sale. Included with the letter was a copy of Plaintiffs' complaint and relating filings. A true and correct copy of my letter is attached hereto as Exhibit "Q". In response to this letter, a Lisa Spikech ("Spikech") from LoanStar sent an email dated May 10, 2010 stating that the Sale was being "postponed for two weeks for Wells Fargo to review the complaint in regards to the loan modification."

    The communication from Spikech also stated that the sale was being "postponed to 6/01/10 ... with the understanding that Wells Fargo will provide an update no later than 5/26/10 and if they do not, you will need to take action in the filing of the Ex Parte application for [sic] TRO. Thank you for your consideration in not filing the Ex Parte for TRO today." A

true and correct copy of this communication from LoanStar is also attached hereto as Exhibit "Q".

- After receiving Exhibit "Q" from LoanStar, I heard nothing further from either Wells Fargo or LoanStar until I began additional attempts to find out the status of Wells Fargo's "review of the complaint in regards to the loan modification." Finally, after leaving several telephone messages, I received an email from Spikech dated June 3, 2010 stating that the Sale was scheduled for June 15, 2010 "per the client [i.e. Wells Fargo] to allow time for review of the file." A true and correct copy of this communication from LoanStar is attached hereto as Exhibit "R". In response to this LoanStar communication, I sent an email to Spikech the same day, June 3. In that communication I advised Spikech that I would in Atlanta, Georgia on other business until the evening of June 14, the day before the scheduled Sale, and was therefore requesting a further postponement of the Sale. A copy of this communication is also included within Exhibit "R".
- 19. As has repeatedly occurred, as the days grew closer to the scheduled June 15 Sale date approached, I again attempted to learn what Wells Fargo's review had determined and what was the intention of that defendant regarding the upcoming Sale. After not hearing anything back from either LoanStar or Wells Fargo, I sent a follow-up email on or about June 8, 2010 asking about the status of this matter. In this communication, I advised Spikech that nothing had been heard by Plaintiffs, and that I had a conflicting trip to Atlanta. In response to my inquiry, Spikech wrote via email also dated June 3, 2010 stating that

-12-

///

18.

20.

"At this time, I do not have any updates to offer you. As of today, the sale is scheduled for 06/15/10 at 10:00 a.m. I would like to be able to provide something, but they [i.e., Wells Fargo] have also made some changes and the contacts that I had have been transferred to other areas."

Apparently, LoanStar, in its role as Wells Fargo's trustee, has had as much difficulty getting responses from Wells Fargo as I had had. As the date of my trip out of town neared, additional efforts were made to postpone the Sale. As a result of my insistence, Spikech made further efforts to contact Wells Fargo. As a follow-up communication, Spikech wrote to me that she had

"spoke to Vanessa at Wells Fargo in regards to any contact from the debtor. She claims that the debtor has not contacted them, but they do have an LOA to speak with you [i.e., Counsel]. In order to request a postponement of a sale for a loan modification, you or your client will need to contact them at [telephone number] for any resolution."

I went to Atlanta the next day, June 9, without hearing anything further from Wells Fargo or LoanStar. In between my Atlanta meetings and work regarding other clients, I made numerous telephone calls to Wells Fargo using the suggested number, and spoke to three different individuals. Each of these persons said either they did not have the authority to postpone the Sale and/or they would need to see updated financials from the Plaintiffs to consider a postponement of the Sale. By the conclusion of these out-of-town telephone conversations, I came to the realization that after months and months of effort in this matter, I was continuing to experience the same dead-ends and unsuccessful efforts get Wells Fargo to provide a substantive discussion with the Plaintiffs regarding about what loan modification options, if any, may be available to them. As a final effort to avoid

asking for the Court's assistance, I attempted to contact Spikech on the morning of June 14, 1 2010, but could only leave a telephone message. 2 21. 3 4 5 6 7 8 "due diligence to contact the borrower." 9 10 11 assistance. 12 13 14 15 California. 16 17 18 19 20 21 22 23 24 25 -14-26 27 DECLARATION BY NEWELL E. CUMMING, ESQ.

28

After almost ten (10) months of efforts by the Plaintiffs and me, Wells Fargo has never provided Plaintiffs with information about possible types of loan modifications. In the Notice of Default Declaration referenced above, a Wells Fargo representative states that the bank has contacted Plaintiffs to "explore options for the borrower to avoid foreclosure", as required by California Civil Code §2923.5 et seq. and/ or has exercised Wells Fargo has done neither of these. As a result, Plaintiffs are now asking, via this complaint and related filings, for the Court's

I declare, under the penalty of perjury under the laws of the State of California, that the foregoing is true and correct, and that this declaration was executed June  $\frac{\mu}{L}$ , 2010, at Escondido,

Newell E. Cumming, Declarant

Case 3:10-cv-01467-JLS-BGS Document 1 Filed 07/14/10 PageID.104 Page 104 of 109

IT IS HEREBY ORDERED that Defendants WELLS FARGO BANK N.A., aka WELLS FARGO HOME MORTGAGE; and FIRST AMERICAN LOANSTAR TRUSTEE SERVICES, LLC, (collectively "Defendants") appear on Order to the above-titled Court, located at 325 South Melrose, Vista, California 92081, to show cause why a preliminary injunction should not be issued enjoining Defendants from selling or attempting to sell, or causing to be sold, the trust property described in the Complaint on file in this action either under the power of sale in the deed of trust or by foreclosure action.

IT IS FURTHER ORDERED that, pending the hearing on the order to show cause, Defendants, Defendant's agents, officers, employees, partners, successors, and representatives; all persons acting in concert or participating with them; and each of them are herby restrained and enjoined from selling, attempting to sell, or causing to be sold the trust property described in the Complaint on file in this action either under the power of sale in the deed of trust or by foreclosure action.

IT IS FURTHER ORDERED that a copy of the Complaint is a proper cause of issuance of an order to show cause and a temporary restraining order; and that, unless a temporary restraining order issues, Plaintiffs will suffer irreparable injury before the matter can be heard on notice.

IT IS FURTHER ORDERED that a copy of the Ex Parte Application, Complaint,

Memorandum of Points and Authorities, supporting declarations, and a copy of this order to show

cause and temporary restraining order, be served on Defendants no later than 6/14/10

2010- by fax with service by Registered much by 6/21/10
Planch of Shell depoise to the factor of the Clerk of the

IT IS SO ORDERED. (a) or der televis of the content of the Content

JUDGE OF THE SUPERIOR COURT

JUDGE EARL MAAS

**FEDERAL:** I declare that I am employed in the office of a member of the bar of this Court at whose direction the service was made. I declare under penalty of perjury under the laws of the United States of America that the foregoing is true and correct.

Executed on July 14, 2010, at San Diego, California.

ndusn

(c) Attorney's (Firm Name, Newell E. Cumming, Esq. ( aw Offices of Newell E. C 45 South Fig Street, Suite	First Listed Plaintiff Sar IN U.S. PLAINTIFF CA , Address, and Telephone 089275) Cumming L 5	SES)		County of Residence of NOTE: IN ITANIA GO.	Adrigage, First Americal irst Listed Defendant 9 IN U.S. PLAINTIFF CASES NOT MANAGED TO CASES RUSE THE	ONLY)			
(b) County of Residence of (EXCEPT  (c) Attorney's (Firm Name, lewell E. Cumming, Esq. (Law Offices of Newell E. C. 45 South Fig Street, Suite Escondido, California 9202 (Felephone: (760) 747-6600	First Listed Plaintiff Sar IN U.S. PLAINTIFF CA , Address, and Telephone 089275) Cumming L 5	SES)		County of Residence of NOTE: IN ITANIA GO.	irst Listed Defendant 9 IN U.S. PLAINTIFF CASES	ONLY)			
(EXCEPT  (c) Attorney's (Firm Name, Newell E. Cumming, Esq. (Law Offices of Newell E. C. 45 South Fig Street, Suite Secondido, California 9202 (Felephone: (760) 747-6600	IN U.S. PLAINTIFF CA , Address, and Telephone 089275) Cumming L 5	SES)		NOTE: IN HAND QO	IN U.S. PLAINTIFF CASES				
(c) Attorney's (Firm Name, Newell E. Cumming, Esq. (Law Offices of Newell E. C. 45 South Fig Street, Suite Secondido, California 9202 (Felephone: (760) 747-6600	, Address, and Telephone 089275) Cumming L 5			NOTE: IN HAND QO					
Newell E. Cumming, Esq. (Law Offices of Newell E. C 45 South Fig Street, Suite Escondido, California 9202 Celephone: (760) 747-6600	089275) Cumming L 5	Number)			PERICT OF CALIFORNIA	IE LOCATION OF THE			
aw Offices of Newell E. C 45 South Fig Street, Suite Secondido, California 9202 Celephone: (760) 747-6600	Cumming L 5			Attorneys (If Known) Sheppard, Mullin, Richter & Hampton LLP Erik S. Bliss (184954) 501 West Broadway, 19th Floor					
45 South Fig Street, Suite Secondido, California 9202 Celephone: (760) 747-6600	L 5	•							
Scondido, California 9202 Celephone: (760) 747-6600	5								
		Escondido, California 92025				San Diego, California 92101-3598			
I. BASIS OF JURISDIC	* .			Telephone: (619)	PCW1467	JLS BGS			
	TION (Place an "X" in O	ne Box Only)	III. C	ITIZENSHIP OF PR (For Diversity Cases Only)		lace an "X" in One Box for Plaintiff and One Box for Defendant)			
1 U.S. Government 3	Federal Question (U.S. Government Not	a Party)	Cit	izen of This State PTF	DEF Incorporated or Princip of Business In Thi				
_	4 Diversity (Indicate Citizenship of	,	Cit	izen of Another State 2	2 Incorporated and Princ	ipal Place 5 🛚 5			
				izen or Subject of a 3 Foreign Country	3 Foreign Nation	<b>□</b> 6 <b>□</b> 6			
V. NATURE OF SUIT (P		r) · · · · · · · · · · · · · · · · · · ·	1	EODEFITIDE DENALTS	/ DANIED FOR	OTHER STATUTES			
110 Insurance	PERSONAL INJURY	PERSONAL IN.		FORFEITURE/PENALTY 610 Agriculture	BANKRUPTCY 422 Appeal 28 USC 158	OTHER STATUTES  400 State Reapportionment			
120 Marine 130 Miller Act	310 Airplane 315 Airplane Product	362 Personal Inju Med. Malpr		620 Other Food & Drug 625 Drug Related Seizure	423 Withdrawal 28 USC 157	410 Antitrust 430 Banks and Banking			
140 Negotiable Instrument 150 Recovery of Overpayment	Liability  320 Assault, Libel &	365 Personal Inju	ury —	of Property 21 USC 88 630 Liquor Laws	1 .	450 Commerce 460 Deportation			
& Enforcement of Judgment	Slander	Product Liab 368 Asbestos Per	rsonal	640 R.R. & Truck	PROPERTY RIGHTS 820 Copyrights	470 Racketeer Influenced and			
☐ 152 Recovery of Defaulted	■ 330 Federal Employers' Liability	Injury Produ Liability	uct	650 Airline Regs. 660 Occupational	830 Patent	Corrupt Organizations  480 Consumer Credit			
Student Loans (Excl. Veterans)	340 Marine 345 Marine Product	PERSONAL PRO		Safety/Health 690 Other	∐ 840 Trademark	490 Cable/Sat TV 810 Selective Service			
153 Recovery of Overpayment of Veteran's Benefits	Liability  350 Motor Vehicle	370 Other Fraud 371 Truth in Len	nding	LABOR	SOCIAL SECURITY	850 Securities/Commodities/			
7	355 Motor Vehicle	280 Other Person Property Date	mage	710 Fair Labor Standards		875 Customer Challenge			
195 Contract Product Liability	Product Liability  360 Other Personal Injury	385 Property Da		Act 720 Labor/Mgmt. Relations		12 USC 3410 890 Other Statutory Actions			
196 Franchise REAL PROPERTY	CIVIL RIGHTS	PRISONER PET		730 Labor/Mgmt.Reporting & Disclosure Act	■ 864 SSID Title XVI ■ 865 RSI (405(g))	891 Agricultural Acts 892 Economic Stabilization Act			
210 Land Condemnation	441 Voting	510 Motions to		740 Railway Labor Act 790 Other Labor Litigation		893 Environmental Matters 894 Energy Allocation Act			
220 Foreclosure 230 Rent Lease & Ejectment	442 Employment 443 Housing/	Sentence Habeas Corpus		791 Empl. Ret. Inc.	FEDERAL TAX SUITS	895 Freedom of Information Act			
240 Torts to Land 245 Tort Product Liability	Accommodations	530 General 535 Death Penal	ļ	Security Act	870 Taxes (U.S. Plaintiff or Defendant)	900Appeal of Fee Determination			
290 All Other Real Property	445 Amer. w/Disabilities -	540 Mandamus &	& Other	IMMIGRATION	871 IRS—Third Party 26 USC 7609	Under Equal Access to Justice			
, <b>l</b> c	Employment  3 446 Amer. w/Disabilities -	550 Civil Rights 555 Prison Cond		462 Naturalization Application 463 Habeas Corpus –	20 030 7009	950 Constitutionality of State Statutes			
,	Other 1,440 Other Civil Rights			Alien Detainee  465 Other Immigration Actions		·			
V. ORIGIN (Place an "X" i  □ 1 Original □ 2 Remov Proceeding State C		ided from 4	4 Reinstat Reopen	Transferred fro		Appeal to District  7 Judge from  Magistrate Judgment			
	28 11 5 C 8 144				onal statutes unless diversity	<i>y</i> ):			
/I. CAUSE OF ACTION	Brief description of o	cause:							
/II. REQUESTED IN COMPLAINT:	CHECK IF THIS IS UNDER F.R.C.P. 2	A CLASS ACTIO		DEMAND \$	CHECK YES JURY DEMA	only if demanded in complaint:  AND: ☐ Yes ☒ No			
/III. RELATED CASE(S	(See instructions):	UDGE			DOCKET NUMBER				
OATE uly 14, 2010 OR OFFICE USE ONLY				NEY OF RECORD	je.				

Court Name: USDC California Southern

Division: 3

Receipt Number: CAS015836

Cashier ID: bhartman

Transaction Date: 07/14/2010

Payer Name: AMERICAN MESSENGER SERVICE

CIVIL FILING FEE

For: MORENO V WELLS FARGO HOME Case/Party: D-CAS-3-10-CV-001467-001

Amount:

\$350.00

CHECK

Check/Money Order Num: 6716 Amt Tendered: \$350.00

Total Due:

\$350.00

Total Tendered: \$350.00 Change Amt: \$0.00

There will be a fee of \$45.00 charged for any returned check.